



Queensland

Casino Control Amendment Regulation 2021

Subordinate Legislation 2021 No. 151

made under the

Casino Control Act 1982

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1 Short title

This regulation may be cited as the *Casino Control Amendment Regulation 2021*.

2 Regulation amended

This regulation amends the *Casino Control Regulation 1999*.

3 Amendment of s 7 (Requirements of individuals)

Section 7(1)(d)—
omit.

4 Omission of s 8 (Character reference)

Section 8—
omit.

5 Amendment of s 15 (List of types of work for casino key employees—Act, s 35)

(1) Section 15(e)—
omit, insert—

(e) casino marketing management;

(2) Section 15(g)—
omit, insert—

(g) gaming equipment maintenance and repair management;

(3) Section 15(h) to (k)—
omit, insert—

(h) information technology management;

(i) internal audit management;

(j) junket operations management;

(k) security management;

-
- (l) surveillance management.

6 Amendment of s 16 (List of types of work for casino employees—Act, s 35)

- (1) Section 16(a)—

omit, insert—

- (a) administrative operations;

- (2) Section 16(c) to (j)—

omit, insert—

- (c) casino marketing operations;
(d) information technology gaming operations;
(e) junket operations;
(f) gaming supervision;
(g) gaming operations;
(h) gaming equipment maintenance and repair;
(i) internal audit operations;
(j) security operations;
(k) surveillance operations.

7 Amendment of s 25 (Casino patron claims)

- (1) Section 25(1) to (4)—

omit, insert—

- (1) This section applies if a casino operator, or an employee or agent of a casino operator, receives a claim for payment, related to a gaming transaction, from a casino patron.
- (2) The casino operator must immediately attempt to resolve the claim.
- (3) If the casino operator can not resolve the claim, the operator must immediately give the casino

patron a written notice stating—

- (a) the casino operator can not resolve the claim (the *decision*); and
- (b) that the casino patron may ask the chief executive to review the decision if the patron makes the request using the approved form within 10 days after receiving the written notice.

- (2) Section 25(5), ‘an operator’s’—

omit, insert—

a casino operator’s

- (3) Section 25(5)(b) and (d), ‘the operator’s’—

omit, insert—

the casino operator’s

- (4) Section 25(5)(b), ‘subsection (4)’—

omit, insert—

subsection (3)

- (5) Section 25(5)(c), (d) and (f), before ‘operator’—

insert—

casino

- (6) Section 25(5)(c), (d) and (f), before ‘patron’—

insert—

casino

- (7) Section 25(5)—

renumber as section 25(4).

ENDNOTES

- 1 Made by the Governor in Council on 7 October 2021.
- 2 Notified on the Queensland legislation website on 8 October 2021.
- 3 The administering agency is the Department of Justice and Attorney-General.

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