Queensland

Plumbing and Drainage Act 2018

Current as at 1 January 2020
# Plumbing and Drainage Act 2018

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Plumbing and Drainage Act 2018

An Act about plumbing and drainage, and the licensing of plumbers and drainers

Part 1 Preliminary

Division 1 Introduction

1 Short title
This Act may be cited as the Plumbing and Drainage Act 2018.

2 Commencement
(1) This Act, other than the following provisions, commences on a day to be fixed by proclamation—
   • part 9, division 1A, other than section 176F(2)
   • sections 192A to 192K, 193A to 193G and 196(3) to (6)
   • schedule 2, amendments of the Building Industry Fairness (Security of Payment) Act 2017.
(2) The Acts Interpretation Act 1954, section 15DA does not apply to part 9, division 3.

3 Main purpose of Act
(1) The main purpose of this Act is to regulate the carrying out of plumbing or drainage work in a way that reduces risks to—
   (a) public health and safety; and
(b) the environment.

(2) The main purpose of this Act is to be achieved primarily by—

(a) establishing a licensing scheme to ensure all plumbing or drainage work, other than unregulated work, is carried out by persons who are qualified to carry out the work; and

(b) requiring plumbing or drainage work to be carried out in compliance with the code requirements for the work; and

(c) establishing a framework for approving particular plumbing or drainage work and particular treatment plants.

4 Act binds all persons

This Act binds all persons, including the State and, as far as the legislative power of the Parliament permits, the Commonwealth and the other States.

Division 2 Interpretation

5 Definitions

The dictionary in schedule 1 defines particular words used in this Act.

6 Categories of plumbing or drainage work

(1) Plumbing or drainage work consists of the following categories of work—

(a) permit work;

(b) notifiable work;

(c) minor work;

(d) unregulated work.
(2) **Permit work** is plumbing or drainage work prescribed by regulation as permit work.

(3) **Notifiable work** is plumbing or drainage work prescribed by regulation as notifiable work.

(4) **Minor work** is plumbing or drainage work prescribed by regulation as minor work.

(5) **Unregulated work** is plumbing or drainage work prescribed by regulation as unregulated work.

7 The Queensland Plumbing and Wastewater Code

(1) The *Queensland Plumbing and Wastewater Code* is the document called ‘Queensland Plumbing and Wastewater Code’ made by the chief executive and published on the department’s website, as amended from time to time.

(2) The Queensland Plumbing and Wastewater Code does not take effect under this Act until it is approved by regulation.

8 The Plumbing Code of Australia

The *Plumbing Code of Australia* is the document in force from time to time called ‘National Construction Code, volume 3—Plumbing Code of Australia’ published by the Australian Building Codes Board.

9 Code requirements

(1) The **code requirements**, for plumbing or drainage work, are the requirements about the plumbing or drainage work under—

(a) the Queensland Plumbing and Wastewater Code; and

(b) a provision of the Plumbing Code of Australia prescribed by regulation; and

(c) a part of the Queensland Development Code prescribed by regulation; and
(d) the local laws of a local government relating to plumbing or drainage that are not inconsistent with this Act.

(2) If the Queensland Plumbing and Wastewater Code is inconsistent with a provision of the Plumbing Code of Australia or a part of the Queensland Development Code prescribed under subsection (1), the Queensland Plumbing and Wastewater Code prevails to the extent of the inconsistency.

(3) If a provision of the Plumbing Code of Australia is inconsistent with a part of the Queensland Development Code prescribed under subsection (1), the part prevails to the extent of the inconsistency.

(4) A regulation may prescribe how plumbing or drainage work, or a plan for plumbing or drainage work, can comply with the code requirements for the work.

10 References to plumbing or drainage work

In this Act, a reference to plumbing or drainage work is taken to include plumbing or drainage that results from, or is affected by, the plumbing or drainage work, to the extent the context permits.

11 References to local governments

For administering this Act within an area, a reference in this Act to a local government is taken to be a reference to the entity administering this Act within the area under section 135.
Part 2 Licensing

Division 1 Classes of licences

12 Classes of licences

(1) The commissioner may grant—
   (a) a plumbers licence; or
   (b) a drainers licence; or
   (c) a restricted licence.

(2) The commissioner may grant a provisional licence for each class of licence mentioned in subsection (1).

Note—
The commissioner may make an endorsement on a licence under section 25.

13 Work that may be carried out under licences

(1) The holder of a plumbers licence may carry out only the plumbing work for which the licence is granted.

(2) The holder of a drainers licence may carry out only the drainage work for which the licence is granted.

(3) The holder of a restricted licence may carry out only the plumbing or drainage work for which the licence is granted.

(4) The holder of a provisional licence may carry out only the plumbing or drainage work for which the licence is granted.

(5) The scope of work for a particular class of licence is the scope of work prescribed by regulation for the licence.

(6) This section is subject to section 25.
Division 2  Granting licences

14 Qualifications and practical experience required for licence

The commissioner must—

(a) decide the qualifications and practical experience that an individual must have to be granted a licence; and

(b) publish on QBCC’s website the required qualifications and practical experience for the licence.

15 Entitlement to licence

(1) An individual is entitled to a licence if, on application by the individual, the commissioner is satisfied the individual has the qualifications and practical experience for the licence.

(2) However, the individual is not entitled to a licence if—

(a) the individual holds an interstate or New Zealand licence that is suspended; or

(b) the individual—

(i) held an interstate or New Zealand licence that was cancelled; and

(ii) does not hold an interstate or New Zealand licence that is in force.

16 Application for licence

An application for a licence must—

(a) be made to the commissioner; and

(b) be in the approved form; and

(c) be accompanied by—

(i) evidence of the applicant’s qualifications and practical experience; and
(ii) the fee prescribed by regulation; and

(iii) if the applicant is licensed by an interstate or New Zealand licensing authority—written details of any conditions of the licence.

Note—
An application for a licence and an application for an endorsement on a licence may be made at the same time. See section 27.

17 Inquiry about applicant

(1) The commissioner may investigate an applicant, including whether or not the applicant has been convicted of an offence against this Act or the repealed Act.

(2) The commissioner may, by notice given to the applicant within 20 business days after the commissioner receives the application, require the applicant within a reasonable period of at least 20 business days stated in the notice—

(a) to give the commissioner the further information the commissioner reasonably requires to decide the application; and

(b) to undergo a written, oral or practical examination at a reasonable place to assess the applicant’s ability to competently practise the plumbing and drainage trade.

(3) The commissioner may require the information mentioned in subsection (2)(a) to be verified by a statutory declaration.

(4) The applicant is taken to have withdrawn the application if the applicant does not comply with the notice within the stated period.

18 Extending decision period for application

(1) This section applies if the commissioner needs to extend the decision period for an application for a licence because of the complexity of the issues that must be considered in deciding the application.
Example—
an application requiring the commissioner to obtain and consider
information about the applicant from a foreign licensing authority

(2) The commissioner may at any time before the end of the
decision period give notice to the applicant that—

(a) because of the complexity of the issues that must be
considered in deciding the application, the
commissioner needs to extend the decision period; and

(b) the period within which the commissioner must decide
the application is extended to a stated day that is 20
business days after the end of the decision period.

(3) Also, the applicant and commissioner may, at any time before
the end of the decision period for the application, agree in
writing on a day by which the application must be decided.

(4) In this section—

decision period, for an application for a licence, means 20
business days after the commissioner receives—

(a) if the applicant was required to give information under
section 17(2)(a)—the information; or

(b) if the applicant was required to undergo an examination
under section 17(2)(b)—the results of the examination; or

(c) otherwise—the application.

19 Deciding application

(1) The commissioner must consider an application for a licence
and decide to—

(a) grant the licence; or

(b) grant a provisional licence for the class of licence
applied for; or

(c) refuse to grant a licence.

(2) The commissioner may grant a provisional licence to the
applicant only if—
(a) the commissioner reasonably believes the applicant needs more practical experience before being granted the licence applied for; or

(b) the commissioner reasonably believes the applicant does not have the qualifications required under section 15(1), but does have enough practical experience to be able to carry out work under the provisional licence; or

(c) the applicant holds a corresponding licence; or

(d) the commissioner reasonably believes the applicant has the qualifications and practical experience required under section 15(1), but requires evidence, or further evidence, of the qualifications and experience to be given to the commissioner.

(3) If, at the end of the decision period for the application, the commissioner has failed to decide the application, the failure is taken to be a decision to refuse to grant a licence.

(4) In this section—

*corresponding licence* means—

(a) an interstate or New Zealand licence; or

(b) a licence, however called, issued in another country, that authorises the applicant to carry out the work to which the application relates.

*decision period*, for an application for a licence, means—

(a) if there is no extended period or agreed day for deciding the application under section 18—20 business days after the commissioner receives—

(i) if the applicant was required to give information under section 17(2)(a)—the information; or

(ii) if the applicant was required to undergo an examination under section 17(2)(b)—the results of the examination; or

(iii) otherwise—the application; or
(b) if there is an extended period or agreed day for deciding the application under section 18—the extended period or the period ending on the agreed day.

20 **Imposing conditions on licence**

The commissioner may grant a licence on the conditions the commissioner considers necessary or desirable for the licensee to competently practise the plumbing and drainage trade.

21 **Steps to be taken after application decided**

(1) If the commissioner decides to grant a licence to an applicant, the commissioner must as soon as practicable issue a licence to the applicant.

(2) Subsection (3) applies if the commissioner decides to—

   (a) grant a licence on conditions; or
   
   (b) grant a provisional licence; or
   
   (c) refuse to grant a licence.

(3) The commissioner must give the applicant an information notice about the decision as soon as practicable after making the decision.

   *Note*—

   For reviews of the decision, see the *Queensland Building and Construction Commission Act 1991*, part 7, division 3.

(4) If the commissioner grants a licence on conditions, the information notice must also state the non-review period for the conditions.

(5) If the commissioner decides to refuse to grant a licence or the application is withdrawn, the commissioner must refund the application fee paid, less the amount of the cost to the commissioner of processing the application.
22 Form of licence

A licence must state—
(a) the licensee’s name; and
(b) the expiry date of the licence; and
(c) the licence number; and
(d) the licence class; and
(e) any conditions of the licence.

23 Duration of licence

A licence remains in force for the period stated in the licence of not more than—
(a) for a provisional licence—1 year; or
(b) for another licence—5 years.

Division 3 Upgrading provisional licences

24 Commissioner may upgrade provisional licence

(1) This section applies if—
(a) an individual applied for a licence; and
(b) the commissioner granted a provisional licence to the individual; and
(c) the individual’s provisional licence has not expired; and
(d) the individual satisfies the commissioner about an issue that caused the commissioner to grant the provisional licence to the individual instead of the licence applied for.

(2) The commissioner may, without another application being made under division 2, grant the individual the licence originally applied for, with or without any conditions imposed on the provisional licence.
(3) The provisional licence is cancelled if a licence is granted under subsection (2).

**Division 4  Endorsements**

**25 Endorsements on licences**

(1) The commissioner may make an endorsement on a licence that the holder of the licence may carry out particular plumbing or drainage work.

(2) The scope of work for a particular endorsement on a licence is the scope of work prescribed by regulation for the endorsement.

(3) The holder of a licence that has an endorsement may carry out the particular plumbing or drainage work for which the endorsement is made on the licence in addition to the plumbing or drainage work for which the licence is granted.

(4) An endorsement on a licence remains in force for the period stated on the licence for the endorsement but no longer than the period for which the licence remains in force.

**26 Qualifications and practical experience required for endorsement**

The commissioner must—

(a) decide the qualifications and practical experience that an individual must have for an endorsement to be made on the individual’s licence; and

(b) publish on QBCC’s website the required qualifications and practical experience for the endorsement.

**27 Entitlement to endorsement**

(1) An individual is entitled to an endorsement on a licence if, on application by the individual, the commissioner is satisfied the
individual has the qualifications and practical experience for the endorsement.

(2) A licensee may apply to the commissioner for an endorsement on the licensee’s licence at any time.

(3) An individual who has applied for a licence may, together with or after making the application, apply for an endorsement on the licence if the licence is issued.

28 Application for endorsement

An application for an endorsement to be made on a licence must—

(a) be made to the commissioner; and
(b) be in the approved form; and
(c) be accompanied by—
   (i) evidence of the applicant’s qualifications and practical experience; and
   (ii) the fee prescribed by regulation.

29 Deciding application

(1) The commissioner must consider an application for an endorsement to be made on a licence and decide to—

   (a) grant the application; or
   (b) refuse to grant the application.

(2) If the commissioner decides to refuse to grant the application, the commissioner must give the applicant an information notice about the decision as soon as practicable after making the decision.

Note—

For reviews of the decision, see the Queensland Building and Construction Commission Act 1991, part 7, division 3.
Division 5 Renewing licences

30 Notice of expiry of licence
The commissioner must give each licensee notice of the expiry of the licensee’s licence at least 40 business days before its expiry.

31 Application to renew licence
(1) A licensee, other than a provisional licensee, may apply to the commissioner to renew the licensee’s licence.
(2) The application must—
   (a) be made before the licence expires; and
   (b) be in the approved form; and
   (c) be accompanied by the fee prescribed by regulation.
(3) The fee mentioned in subsection (2)(c) is the reduced fee prescribed by regulation if the applicant gives the commissioner a statutory declaration stating the applicant—
   (a) is retired; and
   (b) does not intend to carry out plumbing or drainage work for payment after the licence is renewed.
(4) If a licensee applies to renew the licensee’s licence on or before the day it would otherwise expire, the licence continues in force from the day the licence would have expired until the day a new licence is issued to the applicant under section 32(1).
(5) However, subsection (4) does not apply to a licence that is suspended or otherwise ends under this Act.
(6) If a licensee does not apply to renew the licensee’s licence on or before the day the licence expires, the licence expires at the end of the day.
(7) Subsection (6) applies whether or not the commissioner has complied with section 30 in relation to the expiry.
(8) If an application does not comply with subsection (2), the commissioner must, as soon as practicable, tell the applicant how the application does not comply.

32 Deciding application

(1) If an application to renew a licence complies with section 31(2), the commissioner must, as soon as practicable, issue a new licence to the applicant.

(2) The licence is subject to the same conditions as the licence that expired or is due to expire.

(3) If the application does not comply with section 31(2), the commissioner must—

(a) refuse to renew the licence; and

(b) give the applicant an information notice about the decision.

(4) If an endorsement was made on the licence that expired or is due to expire, the commissioner must make the endorsement on the renewed licence unless the commissioner is satisfied the licensee is no longer entitled to have the endorsement made on the licence.

Note—
For reviews of the decision, see the Queensland Building and Construction Commission Act 1991, part 7, division 3.

Division 6 Restoring expired licences

33 Application to restore licence

(1) If a licence has expired, the person who was the licensee for the licence may apply to the commissioner to restore the licence.

(2) The application must—

(a) be made within 1 year after the day the licence expired; and
(b) be in the approved form; and
(c) be accompanied by the fee prescribed by regulation.

(3) The fee mentioned in subsection (2)(c) is the reduced fee prescribed by regulation if the applicant gives the commissioner a statutory declaration stating the applicant—
(a) is retired; and
(b) does not intend to carry out plumbing or drainage work for payment after the licence is restored.

(4) If the application does not comply with subsection (2), the commissioner must, as soon as practicable, tell the applicant how the application does not comply.

34 **Deciding application**

(1) If an application to restore a licence complies with section 33(2), the commissioner must, as soon as practicable, restore the licence to the applicant.

(2) The licence is subject to the same conditions as the licence that expired.

(3) If the application does not comply with section 33(2), the commissioner must—
(a) refuse to restore the licence; and
(b) give the applicant an information notice about the decision.

(4) If an endorsement was made on the licence that expired, the commissioner must make the endorsement on the restored licence unless the commissioner is satisfied the licensee is no longer entitled to have the endorsement made on the licence.

*Note*—
For reviews of the decision, see the *Queensland Building and Construction Commission Act 1991*, part 7, division 3.
Division 7   Reviewing licence conditions

35  Review of licence conditions started by licensee

(1) A licensee may apply to the commissioner for a review of the conditions of the licensee’s licence.

(2) However, the application may not be made—

   (a) during the non-review period for the conditions; or

   (b) if the licensee has applied to QCAT for a review of the decision to impose the conditions—while QCAT is reviewing the decision.

(3) The application must—

   (a) be in the approved form; and

   (b) be accompanied by the fee prescribed by regulation.

36  Review of licence conditions started by commissioner

(1) This section applies if, during the non-review period for the conditions of a licence, the commissioner reasonably believes the conditions may no longer be appropriate.

(2) The commissioner may, with the written agreement of the licensee, review the conditions.

37  Requiring further information to decide application

(1) For making a decision about reviewing the conditions of a licence, the commissioner may, by notice given to the licensee, require the licensee to give the commissioner, within a stated period, the further information the commissioner reasonably requires to make the decision.

(2) The stated period must be at least 20 business days.

(3) The commissioner may require the information to be verified by a statutory declaration.
(4) The commissioner must give the notice to the licensee within—
   (a) if the review is started by application of the licensee—40 business days after receiving the application; or
   (b) if the review is started by agreement between the commissioner and the licensee—20 business days after making the agreement.

(5) If the licensee fails to comply with the notice within the stated period—
   (a) for a review started by application of the licensee—the application is taken to be withdrawn; and
   (b) for a review started by agreement between the commissioner and the licensee—the commissioner is taken to have decided to confirm the conditions.

38 Decision on review of licence conditions

(1) After reviewing the conditions of a licence, the commissioner must decide to—
   (a) confirm the conditions; or
   (b) change the conditions; or
   (c) remove the conditions.

(2) In making the decision, the commissioner must consider whether the conditions remain necessary or desirable for the licensee to competently carry out plumbing or drainage work.

(3) The commissioner may confirm or change the conditions only for the reasons the conditions were first imposed.

(4) If the commissioner decides to confirm or change the conditions, the commissioner must as soon as practicable—
   (a) also decide the non-review period applying to the confirmed or changed conditions; and
   (b) give the licensee an information notice about the decision that also states the non-review period.
Note—

For reviews of the decision, see the Queensland Building and Construction Commission Act 1991, part 7, division 3.

(5) If the commissioner decides to change the conditions, the information notice must also direct the licensee to return the licence to the commissioner within 10 business days after receiving the notice.

(6) If the commissioner decides to remove the conditions, the commissioner must give notice of the decision to the licensee as soon as practicable after making the decision.

(7) The commissioner is taken to confirm the conditions if the commissioner fails to make a decision about the review within 40 business days after—

(a) if the review is started by application of the licensee—receiving the application; or

(b) if the review is started by agreement between the commissioner and the licensee—making the agreement.

(8) However, if the commissioner required the licensee to give the commissioner further information for the review, the commissioner is not taken to confirm the conditions until the end of 40 business days after receiving the information.

39 When decision takes effect

(1) The commissioner’s decision takes effect when—

(a) if the commissioner decides to confirm the conditions—the decision is made; or

(b) if the commissioner decides to change the conditions—an information notice about the decision is given to the licensee; or

(c) if the commissioner decides to remove the conditions—notice of the decision is given to the licensee.

(2) The effect of a change or removal of conditions does not depend on the licence being amended to record the change or removal.
40 Returning licence for amendment or replacement

(1) This section applies if a licensee receives—
   
   (a) an information notice, under section 38(4)(b), about a decision to change a condition; or
   
   (b) a notice, under section 38(6), about a decision to remove a condition.

(2) The licensee must return the licensee’s licence to the commissioner within 10 business days after receiving the notice, unless the licensee has a reasonable excuse.

   Maximum penalty—10 penalty units.

(3) On receiving the licence, the commissioner must—

   (a) amend the licence in an appropriate way and return the amended licence to the licensee; or

   (b) if the commissioner does not consider it practicable to amend the licence—issue a replacement licence to the licensee.

Division 8 Other provisions about licences

41 Register of licensees

(1) The commissioner must keep a register of licensees.

(2) The register must contain, for each licensee, the particulars prescribed by regulation.

(3) The register must be kept in the way the commissioner considers appropriate, including, for example, in an electronic form.

(4) A regulation may provide that the commissioner must make information in the register available to the public on QBCC’s website.

(5) However, any publicly available part of the register must not include the residential or email address, phone number or signature of a licensee.
42 Replacing licence
(1) A licensee may apply to the commissioner to replace the licensee’s licence if it is lost, stolen, destroyed or damaged.

(2) The application must—
(a) be in the approved form; and
(b) be accompanied by the fee prescribed by regulation.

(3) If the commissioner is satisfied the licence has been lost, stolen, destroyed or damaged, the commissioner must issue a replacement licence to the applicant.

43 Obtaining certified copy of licence
A licensee may, on payment of the fee prescribed by regulation, obtain a certified copy of the licensee’s licence from the commissioner.

44 Notice of change in circumstances
(1) This section applies if any of the following changes happens for a licensee—
(a) the licensee’s name, residential or email address or phone number changes;
(b) the licensee is convicted of an offence against this Act or the repealed Act;
(c) if the licensee holds an interstate or New Zealand licence—
(i) a condition is imposed on the licence; or
(ii) the licence is suspended or cancelled.

(2) The licensee must give the commissioner notice of the change within 20 business days after the change.

Maximum penalty—
(a) if the offence relates to a change of name, address or phone number—1 penalty unit; or
(b) if the offence relates to another change—10 penalty units.

(3) The notice must be given in the way approved by the commissioner.

45 Notice of particular events to licensing authorities and other entities

(1) If the commissioner is aware a licensee is licensed by an interstate or New Zealand licensing authority, and any of the following events happen for the licensee, the commissioner must give notice of the event to the licensing authority—

(a) a licence is cancelled;
(b) a licence is suspended;
(c) conditions are imposed on a licence;
(d) conditions on a licence are removed.

(2) Also, the commissioner may give notice of the event to any of the following entities if the commissioner reasonably believes the entity needs to know about the event—

(a) professional or industry associations of which the licensee is, or is eligible to be, a member;
(b) an employer of the licensee;
(c) another entity connected with the plumbing and drainage trade.

(3) A notice given under this section may include the information the commissioner considers appropriate in the circumstances.

(4) The commissioner must give a copy of a notice given under this section to the licensee to whom the notice relates.

46 Licensee to have regard to particular guidelines

(1) A licensee who is carrying out plumbing or drainage work must have regard to the guidelines that are relevant to carrying out plumbing or drainage work.
(2) A licensee who is supervising another licensee carrying out plumbing or drainage work must have regard to the guidelines that are relevant to licensees supervising other licensees carrying out plumbing or drainage work.

Note—
See section 49(1)(d).

(3) Subsection (4) applies to a licensee who is responsible for directly supervising—
(a) a trainee carrying out plumbing or drainage work; or
(b) an unlicensed person carrying out drainage work.

(4) The licensee must have regard to the guidelines that are relevant to licensees who are responsible for directly supervising trainees carrying out plumbing or drainage work or unlicensed persons carrying out drainage work.

Note—
See sections 49(1)(d) and 59(3).

Division 9  Audit programs and auditing licensees

47 Approved audit program

(1) The commissioner may prepare and approve an audit program under which the commissioner may audit licensees to find out if they have been complying with the requirements under section 83 after finishing notifiable work.

(2) The approved audit program must state—
(a) the purpose of the program; and
(b) when the program starts; and
(c) the period over which the program is to be carried out; and
(d) criteria for selecting licensees who are to be audited; and
(e) if the licensees to be audited are to be selected from licensees holding licences of a particular class—a description of the class; and
(f) how licensees selected for audit under the program will be advised that they have been selected.

(3) The commissioner must ensure a copy of the approved audit program may be inspected at QBCC’s head office.

(4) The commissioner must publish the approved audit program on QBCC’s website before the program starts.

(5) The commissioner must ensure the approved audit program is published on QBCC’s website during the period over which the program is to be carried out.

48 Supplying documents or information

(1) This section applies if—
   (a) a licensee is selected to be audited under an approved audit program; or
   (b) the commissioner reasonably suspects, because of information received by the commissioner, a licensee is not, or has not been, complying with the requirements under section 83 after finishing notifiable work; or
   (c) a person (an employer) who conducts a business carrying out plumbing or drainage work employs a licensee (an employed licensee) to whom paragraph (a) or (b) applies to carry out the work.

(2) The commissioner or an investigator may give notice to the licensee or employer requiring the licensee or employer to give the commissioner or investigator copies of, access to, or information about, the documents described in the notice.

(3) The notice must describe only the documents the commissioner or investigator reasonably requires to decide
whether the licensee or employed licensee is, or has been, complying with the requirements under section 83.

*Examples of documents*—

invoices, receipts, bookkeeping records and statements from a financial institution

(4) Also, the notice must state that—

(a) the licensee or employer must comply with the notice even though complying might tend to incriminate the licensee, employer or employed licensee or expose the licensee, employer or employed licensee to a penalty; and

(b) under section 97, there is a limited immunity against the use of the information in a proceeding.

(5) The person given the notice must comply with the notice within 10 business days after receiving the notice, unless the person has a reasonable excuse.

Maximum penalty—100 penalty units.

(6) It is not a reasonable excuse for a person to fail to comply with the notice on the basis that complying with the notice might tend to incriminate the person or expose the person to a penalty.

(7) In this section—

*employ* includes engage on a contract for services or commission, whether or not for reward.

*reasonably suspects* means suspects on grounds that are reasonable in the circumstances.

### Division 10 Disciplinary action

#### 49 Grounds for disciplinary action

(1) The commissioner may take disciplinary action under section 52 against a licensee if the commissioner is satisfied the licensee has—
(a) not competently carried out, or has been involved in the unsatisfactory carrying out of, plumbing or drainage work the licensee is authorised to carry out under the licensee’s licence; or
(b) directed a person to carry out permit work in a way that does not comply with the permit, or a condition of the permit, for the work; or
(c) in carrying out plumbing or drainage work, failed to have regard to a guideline that is relevant to the work; or
(d) in supervising or directly supervising plumbing or drainage work, failed to have regard to a guideline that is relevant to the supervision of the work; or
(e) contravened a provision of this Act; or
(f) been convicted of an offence against this Act, the repealed Act or the Queensland Building and Construction Commission Act 1991.

(2) Also, the commissioner may take disciplinary action against a licensee who has an interstate or New Zealand licence if the commissioner is satisfied—
(a) the interstate or New Zealand licence has been suspended or cancelled; or
(b) a condition has been imposed on the interstate or New Zealand licence.

50 Show cause notice

(1) If the commissioner is satisfied a ground exists to take disciplinary action against a licensee, the commissioner must give the licensee a notice (a show cause notice) before taking the action.

(2) The show cause notice must—
(a) outline the facts and circumstances forming the grounds for taking the disciplinary action against the licensee; and
51 Deciding action to be taken

(1) The commissioner must consider all submissions made during the show cause period and decide to—

(a) take no disciplinary action against the licensee; or

(b) take disciplinary action against the licensee.

(2) However, subsection (3) applies if the commissioner is satisfied—

(a) a ground exists to take disciplinary action against a licensee under section 49; and

(b) it would be reasonable in the circumstances to—

(i) suspend the licensee’s licence for more than 1 year; or

(ii) cancel the licensee’s licence.

(3) The commissioner must refer the matter, as provided under the QCAT Act, to QCAT to decide whether or not to make an order against the licensee in relation to the matter.

Note—

See section 55.

52 Disciplinary action that may be taken by commissioner

(1) If the commissioner decides to take disciplinary action against a licensee, the commissioner may do 1 or more of the following—
(a) reprimand the licensee;
(b) order plumbing or drainage work be rectified to comply with—
   (i) the code requirements for the work; or
   (ii) if the work is permit work—the permit or any condition of the permit for the work;
(c) change conditions, or impose new conditions, on the licensee’s licence;
(d) suspend the licensee’s licence for a period of not more than 1 year;
(e) require the licensee to pay an amount of not more than the equivalent of 100 penalty units to the commissioner, within a reasonable stated period.

(2) If the commissioner requires the licensee to pay an amount under subsection (1)(e) and the licensee does not pay the amount to the commissioner within the stated period, the commissioner may recover the unpaid amount from the licensee as a debt.

53 Advising licensee of decision

(1) If the commissioner decides to take no disciplinary action against the licensee, or to refer the matter to QCAT, the commissioner must give notice of the decision to the licensee.

(2) If the commissioner decides to take disciplinary action against the licensee, the commissioner must give an information notice about the decision to the licensee.

Note—
For reviews of the decision, see the Queensland Building and Construction Commission Act 1991, part 7, division 3.
54 **When suspension takes effect**

If the commissioner suspends the licensee’s licence, the licence is suspended from the day the information notice is given to the licensee.

55 **Referral of particular disciplinary action to QCAT**

(1) This section applies if, under section 51(3), the commissioner refers a matter to QCAT to decide whether or not to make an order against a licensee in relation to the matter.

(2) For hearing the matter, QCAT must be constituted by 3 members.

(3) The members must include—

   (a) 1 legally qualified member; and

   (b) 1 QCAT member who has at least 10 years experience in the plumbing and drainage trade.

(4) If, after hearing the matter, QCAT decides a ground exists to take disciplinary action against the licensee, QCAT may do 1 or more of the following—

   (a) reprimand the licensee;

   (b) order plumbing or drainage work be rectified to comply with—

      (i) the code requirements for the work; or

      (ii) if the work is permit work—the permit or any condition of the permit for the work;

   (c) change conditions, or impose new conditions, on the licensee’s licence;

   (d) suspend the licensee’s licence for the period decided by QCAT;

   (e) cancel the licensee’s licence;

   (f) order the licensee to pay an amount of not more than the equivalent of 250 penalty units to the commissioner within a reasonable stated period.
(5) In this section—

legally qualified member means a legally qualified member under the QCAT Act.

QCAT member means a member under the QCAT Act.

Part 3 General offences

Division 1 Offences about licences

56 Carrying out work without appropriate licence

(1) Subject to section 58, a person must not carry out plumbing or drainage work unless the person holds a licence for the work.

Maximum penalty—

(a) for a first offence—250 penalty units; or

(b) for a second offence—300 penalty units; or

(c) for a third or later offence, or if the plumbing or drainage work is grossly defective work—350 penalty units or 1 year’s imprisonment.

Note—

A person may be required to hold a contractor’s licence under the Queensland Building and Construction Commission Act 1991 in addition to a licence under this Act to lawfully carry out particular plumbing or drainage work. See section 42 of that Act.

(2) An individual who contravenes subsection (1) and is liable to a maximum penalty of 350 penalty units or 1 year’s imprisonment commits a crime.

57 Supervising or directing work without appropriate licence

(1) Subject to section 58, a person (a supervisor) must not supervise another person carrying out plumbing or drainage work unless the supervisor holds a licence for the work.
Maximum penalty—
(a) for a first offence—250 penalty units; or
(b) for a second offence—300 penalty units; or
(c) for a third or later offence, or if the plumbing or
drainage work is grossly defective work—350 penalty
units or 1 year’s imprisonment.

(2) Subject to section 58, a licensee must not supervise another
person carrying out plumbing or drainage work unless the
other person holds a licence for the work.

Maximum penalty—
(a) for a first offence—250 penalty units; or
(b) for a second offence—300 penalty units; or
(c) for a third or later offence, or if the plumbing or
drainage work is grossly defective work—350 penalty
units or 1 year’s imprisonment.

(3) Subject to section 58, a licensee must not direct another
person to carry out plumbing or drainage work unless the
other person holds a licence for the work.

Maximum penalty—
(a) for a first offence—250 penalty units; or
(b) for a second offence—300 penalty units; or
(c) for a third or later offence, or if the plumbing or
drainage work is grossly defective work—350 penalty
units or 1 year’s imprisonment.

(4) For subsections (1) and (2), a person (a **consumer**) is taken
not to supervise another person carrying out plumbing or
drainage work only because the consumer entered into a
contract for carrying out the plumbing or drainage work, other
than a contract of employment.

(5) An individual who contravenes subsection (1), (2) or (3) and
is liable to a maximum penalty of 350 penalty units or 1 year’s
imprisonment commits a crime.
58 Exemptions for ss 56 and 57

(1) A person does not commit an offence against section 56 or 57(1), (2) or (3) if—

(a) the plumbing or drainage work is unregulated work; or

(b) the person is a trainee carrying out the plumbing or drainage work and a licensed person for the work is responsible for directly supervising the trainee carrying out the work; or

(c) the person is an unlicensed person carrying out the drainage work and a licensed person for the work is responsible for directly supervising the unlicensed person carrying out the work; or

(d) the person is an authorised person carrying out plumbing work that is removing, repairing or replacing a prescribed water meter, and any related work; or

(e) the plumbing or drainage work is manufacturing—

(i) a WaterMark product, other than a prohibited WaterMark product; or

(ii) a treatment plant.

(2) For subsection (1)(b) or (c), a licensee is responsible for directly supervising a trainee carrying out plumbing or drainage work, or an unlicensed person carrying out drainage work, if the licensee—

(a) is the trainee’s or unlicensed person’s employer; or

(b) is directed by the trainee’s or unlicensed person’s employer to directly supervise the trainee or unlicensed person.

(3) In this section—

 authorised person means an authorised person of a service provider under the Water Supply (Safety and Reliability) Act 2008.

 prescribed water meter means a water meter for measuring the volume of water supplied to—
59 Directly supervising trainees or unlicensed persons

(1) If a licensee is responsible for directly supervising a trainee carrying out plumbing or drainage work or an unlicensed person carrying out drainage work under section 58(1)(b) or (c), the licensee must—

(a) provide direction to the trainee or unlicensed person on how to carry out the work; and
(b) ensure the work complies with this Act.

Maximum penalty—100 penalty units.

(2) For subsection (1), a licensee is responsible for directly supervising a trainee carrying out plumbing or drainage work, or an unlicensed person carrying out drainage work, if the licensee—

(a) is the trainee’s or unlicensed person’s employer; or
(b) is directed by the trainee’s or unlicensed person’s employer to directly supervise the trainee or unlicensed person.

(3) A licensee contravenes subsection (1) if the licensee fails to have regard to a guideline that is relevant to licensees directly supervising trainees carrying out plumbing or drainage work or unlicensed persons carrying out drainage work.

60 Contravening licence conditions

A licensee must not contravene a condition of the licensee’s licence.

Maximum penalty—100 penalty units.

61 Limits on provisional licensees

(1) A provisional licensee must not carry out plumbing or drainage work under the licensee’s provisional licence unless supervised by a person who holds a licence to carry out the work.

Maximum penalty—100 penalty units.

(2) This section does not apply to plumbing or drainage work that is work mentioned in section 58(1)(a), (d) or (e).

62 Returning suspended or cancelled licence

(1) This section applies if the commissioner or QCAT suspends or cancels a licence.

(2) The licensee must return the licence to the commissioner within 10 business days after receiving an information notice about the suspension or cancellation, unless the licensee has a reasonable excuse.

Maximum penalty—10 penalty units.

(3) If the licence is suspended, the commissioner must return the licence to the licensee as soon as practicable after the suspension ends.
(4) In this section—

licensee, for a cancelled licence, means the person who was the licensee for the licence while the licence was in force.

63 Surrendering licence

(1) A licensee may surrender the licensee’s licence by notice given to the commissioner.

(2) The surrender takes effect—

(a) on the day the notice is given to the commissioner; or
(b) if a later day is stated in the notice—on the later day.

(3) The licensee must return the licence to the commissioner within 10 business days after the day the surrender takes effect, unless the licensee has a reasonable excuse.

Maximum penalty—10 penalty units.

Division 2 Offences about carrying out plumbing or drainage work

64 Complying with code requirements for plumbing and drainage work

(1) A person who carries out plumbing or drainage work must ensure the work complies with the code requirements for the work.

Maximum penalty—100 penalty units.

(2) A person who prepares a plan for plumbing or drainage work must ensure the plan complies with the code requirements for the work.

Maximum penalty—100 penalty units.

(3) It is irrelevant for an offence against subsection (1) or (2) whether a permit was issued for the plumbing or drainage work.
65 Installing things as part of plumbing or drainage work

(1) A person must not install, as part of plumbing or drainage work, a thing unless the thing is—

(a) a WaterMark product that—

(i) complies with the code requirements for plumbing or drainage work; and

(ii) is not a prohibited WaterMark product; or

(b) if the thing is all or part of a secondary on-site sewage treatment plant—a thing for which a treatment plant approval has been granted; or

(c) if the thing is all or part of an on-site sewage treatment plant other than a secondary on-site sewage treatment plant—a thing that complies with the code requirements for plumbing or drainage work; or

Example—

septic tank

(d) an environmentally relevant on-site sewage facility; or

(e) if the thing is all or part of a greywater treatment plant—a thing for which a treatment plant approval has been granted; or

(f) a thing prescribed by regulation as a thing that is approved for installation as plumbing or drainage.

Maximum penalty—100 penalty units.

(2) In this section—

secondary on-site sewage treatment plant means an on-site sewage treatment plant that produces effluent of a quality equal to or higher than secondary quality effluent.

secondary quality effluent see the Queensland Plumbing and Wastewater Code.
66 Permit required for permit work

(1) A person must not carry out permit work unless—

(a) a permit has been issued for the work; and

(b) the person carries out the work in compliance with the permit and any conditions of the permit.

Maximum penalty—250 penalty units.

(2) A person must not direct another person to carry out permit work unless a permit has been issued for the work.

Maximum penalty—250 penalty units.

(3) In a proceeding for an offence against subsection (2), it is a defence for the person to prove that the person did not know, and could not reasonably be expected to have known, that the work the person is directing another person to carry out is permit work.

67 Directing persons to carry out non-compliant work

(1) A person must not direct another person to carry out plumbing or drainage work in a way that does not comply with the code requirements for the work.

Maximum penalty—100 penalty units.

(2) In a proceeding for an offence against subsection (1), it is a defence for the person to prove that the person did not know, and could not reasonably be expected to have known, that the way in which the person is directing another person to carry out plumbing or drainage work does not comply with the code requirements for the work.

(3) A person must not direct another person to install, as part of plumbing or drainage work, a thing unless the thing is a thing mentioned in section 65(1)(a) to (f).

Maximum penalty—100 penalty units.

(4) In a proceeding for an offence against subsection (3), it is a defence for the person to prove that the person did not know, and could not reasonably be expected to have known, that the
thing the person is directing another person to install, as part of plumbing or drainage work, is not a thing mentioned in section 65(1)(a) to (f).

Note—
See sections 9 and 46.

68 Polluting water service provider’s water service or sewerage service provider’s sewerage system

(1) In carrying out plumbing work, a person must not do anything likely to pollute water in a water service provider’s water service.

Maximum penalty—250 penalty units.

(2) In carrying out drainage work, a person must not do anything likely to pollute a sewerage service provider’s sewerage system.

Maximum penalty—250 penalty units.

Division 3 Offences about use restrictions

69 Using plumbing or drainage before inspection certificate or final inspection certificate issued for permit work

(1) A person must not use plumbing or drainage that is the result of permit work, unless an inspection certificate or final inspection certificate has been issued for the permit work stating—

(a) the work the subject of the certificate is compliant; and

(b) the plumbing or drainage resulting from work the subject of the certificate is operational and fit for use.

Example—

A permit is given to a plumber for permit work for a new house. After inspecting the permit work for the ensuite, an inspector gives the plumber an inspection certificate for the work stating the plumbing work and drainage work for the ensuite is compliant and the toilet, shower and basin are operational and fit for use. A person does not
contravene this section if the person uses the toilet, shower or basin in
the ensuite after the inspection certificate is given.

When the remainder of the permit work for the house is completed and
after inspecting the work, an inspector gives the plumber a final
inspection certificate for the work stating all the plumbing work and
drainage work for the house is compliant and all the plumbing and
drainage is operational and fit for use. A person does not contravene
this section if the person uses a toilet, shower, basin, sink or any other
plumbing or drainage that is the result of the permit work after the final
inspection certificate is given.

Maximum penalty—250 penalty units.

(2) For subsection (1), plumbing or drainage work is compliant if
the work complies with the matters prescribed by regulation.

(3) This section does not apply to the following persons when
testing the functionality of the plumbing or drainage, or
checking the operation of a water supply system to confirm
the system is operational and fit for use and that the apparatus
installed in the system are functioning correctly—

(a) a licensee carrying out the permit work;

(b) a licensee supervising the carrying out of the permit
work;

(c) an inspector.

70 Owner’s obligation for operating and maintaining
plumbing and drainage

(1) The owner of premises must take all reasonable steps to
ensure all plumbing and drainage on the premises is kept in
good condition and operates properly.

Maximum penalty—250 penalty units.

(2) If a permit has been issued for permit work for plumbing or
drainage on premises, the owner of the premises must ensure
the plumbing or drainage is operated and maintained in
compliance with the conditions of the permit.

Maximum penalty—250 penalty units.
Division 4 Prohibitions on removing or tampering with particular devices

71 Backflow prevention devices

Unless authorised under this Act or another Act, a person must not—

(a) remove a backflow prevention device installed at premises; or

(b) do anything to a backflow prevention device installed at premises that makes the device inoperable.

Maximum penalty—250 penalty units.

72 Temperature control devices

(1) Unless authorised under this Act or another Act, a person must not—

(a) remove a temperature control device installed at premises; or

(b) do anything to a temperature control device installed at premises that makes the device inoperable.

Maximum penalty—250 penalty units.

(2) In this section—

temperature control device means—

(a) a mixing valve that automatically controls the temperature from a mixed water outlet to a preselected temperature using a thermostatic element or sensor; or

(b) a mixing valve that is temperature activated and used to control a hot water supply with cold water to deliver hot water at a lower temperature at 1 or more outlet fixtures; or

(c) another device installed to deliver hot water at a lower temperature at 1 or more outlet fixtures.
73 Tampering with water meter

(1) A person must not tamper with a water meter.

   Maximum penalty—250 penalty units.

(2) In this section—

   *tamper*, with a water meter, includes tamper with the plumbing associated with the water meter in a way that may hinder the capacity of the meter to accurately measure the volume of water supplied to premises.

Division 5 Discharge and disposal offences

74 Discharging toilet waste and water

(1) The owner of premises must ensure waste and water from a toilet or soil fixture on the premises is discharged into—

   (a) for premises in a sewered area—

      (i) the sewerage system for the area; or

      (ii) if the premises have an on-site sewage treatment plant for which there is a treatment plant testing approval—the on-site sewage treatment plant; or

   (b) for other premises—

      (i) an on-site sewage facility; or

      (ii) an environmentally relevant on-site sewage facility.

   Maximum penalty—250 penalty units.

(2) In this section—

   *soil fixture* see the glossary.

   *toilet* includes a bidet.
75 Permissible and prohibited discharges

(1) A person must not discharge waste into an on-site sewage facility unless the waste is sewage that the facility is designed to receive.

Maximum penalty—250 penalty units.

(2) A person must not discharge a prohibited substance into an on-site sewage facility.

Maximum penalty—250 penalty units.

(3) However, a person does not contravene subsection (2) only because the person discharges a substance that has a temperature greater than 38ºC into an on-site sewage facility if—

(a) the substance was used for cooking food or cleaning; and

(b) the substance is discharged into the on-site sewage facility via a fixture on the premises on which the on-site sewage facility is installed.

(4) In this section—

prohibited substance means—

(a) a solid or viscous substance in a quantity, or of a size, that can obstruct, or interfere with the operation of, an on-site sewage facility; or

Examples for paragraph (a)—

- ash, cinders, sand, mud, straw and shavings
- metal, glass and plastics
- paper and plastic dishes, cups and milk containers
- rags, feathers, tar and wood
- whole blood, paunch manure, hair and entrails
- oil and grease
- cement laden waste water, including wash down from exposed aggregate concrete surfaces

(b) a flammable or explosive solid, liquid or gaseous substance; or
(c) floodwater, rainwater, stormwater, or roof water, seepage water, subsoil water and surface water; or

(d) a substance that, given its quantity, is capable alone, or by interaction with another substance discharged into an on-site sewage facility, of—

(i) inhibiting or interfering with a sewage treatment process; or

(ii) causing damage or a hazard to an on-site sewage facility; or

(iii) causing a hazard for humans or animals; or

(iv) creating a hazard in waters into which the substance is discharged; or

(v) creating a public nuisance; or

(vi) contaminating the environment in places where effluent or sludge from a sewage treatment plant is discharged or reused; or

Example for paragraph (d)—

a substance with a pH lower than 6.0 or greater than 10.0, or having another corrosive property

(e) a substance having a temperature greater than—

(i) if the local government has approved a maximum temperature for the substance—the approved maximum temperature; or

(ii) otherwise—38°C.

76 Disposing of contents of on-site sewage facility

(1) A person must dispose of effluent from an on-site sewage facility installed on premises only—

(a) if the facility is installed only for testing purposes—in a way stated in the permit for the installation of the facility; or

(b) otherwise—
(i) to common effluent drainage; or
(ii) in a way stated in the permit for the installation of the facility.

Maximum penalty—250 penalty units.

(2) The person must ensure—
(a) the effluent does not cause an odour that unreasonably interferes, or is likely to unreasonably interfere, with the use or enjoyment of other premises; and
(b) any ponding or run-off of the effluent does not cause a danger or health risk to anyone; and
(c) any ponding or run-off of the effluent is contained—
   (i) if there is a land application area for the effluent—on the land application area; or
   (ii) otherwise—on the premises.

Maximum penalty—100 penalty units.

(3) A person must dispose of the contents, other than effluent, of an on-site sewage facility only to a place, and in a way, stated in the permit for the installation of the facility.

*Example of contents other than effluent—*

sludge

Maximum penalty—250 penalty units.

(4) This section does not apply to effluent or other contents removed from an on-site sewage facility for testing.

### Disposing of contents of greywater treatment plant

A person must not dispose of the contents of a greywater treatment plant into the sewerage system for the area in which the plant is located, unless the person has the local government’s approval.

*Example of contents—*

sludge

Maximum penalty—100 penalty units.
78 Discharging kitchen greywater

(1) The owner of premises must ensure kitchen greywater from plumbing or drainage on the premises is discharged into—

(a) for premises in a sewered area—the sewerage system for the area; or

(b) for premises not in a sewered area—

(i) a greywater use facility that includes a greywater treatment plant; or

(ii) an on-site sewage facility; or

(iii) an environmentally relevant on-site sewage facility.

Maximum penalty—250 penalty units.

(2) If the premises are not in a sewered area, the owner of the premises must ensure—

(a) the greywater does not cause an odour that unreasonably interferes, or is likely to unreasonably interfere, with the use or enjoyment of other premises; and

(b) any ponding or run-off of the greywater does not cause a danger or health risk to anyone; and

(c) any ponding or run-off of the greywater is contained—

(i) if there is a land application area for the greywater—on the land application area; or

(ii) otherwise—on the premises.

Maximum penalty—100 penalty units.

79 Discharging and using greywater, other than kitchen greywater

(1) This section applies to greywater, other than kitchen greywater, from plumbing and drainage on premises.

(2) The owner of the premises must ensure—
(a) the greywater does not cause an odour that unreasonably interferes, or is likely to unreasonably interfere, with the use or enjoyment of other premises; and

(b) any ponding or run-off of the greywater does not cause a danger or health risk to anyone; and

(c) any ponding or run-off of the greywater is contained—

(i) if there is a land application area for the greywater—on the land application area; or

(ii) otherwise—on the premises.

Maximum penalty—100 penalty units.

(3) If the premises are in a sewered area, the owner of the premises must ensure the greywater is discharged—

(a) into a greywater use facility; or

(b) onto a garden or lawn on the premises using a hose or bucket; or

(c) into the sewerage system for the area.

Maximum penalty—250 penalty units.

(4) If the premises are not in a sewered area, the owner of the premises must ensure the greywater is discharged—

(a) into a greywater use facility; or

(b) onto a garden or lawn on the premises using a hose or bucket; or

(c) into an on-site sewage facility; or

(d) into an environmentally relevant on-site sewage facility.

Maximum penalty—250 penalty units.

(5) Also, the owner of premises in a sewered area must ensure the greywater is used on the premises only for—

(a) if the greywater is discharged into a greywater use facility that includes a greywater treatment plant that is installed on the premises and treats water to the standard
stated for the plant in the Queensland Plumbing and
Wastewater Code—
(i) washing a vehicle, path or exterior wall of the
premises; or
(ii) flushing a toilet; or
(iii) supplying cold water to a washing machine; or
(iv) supplying a closed loop laundry system; or
(v) irrigating a garden or lawn; or
(b) otherwise—irrigating a garden or lawn.
Maximum penalty—250 penalty units.

80 Stormwater installation not to be connected to on-site
sewage facility or sanitary drain

(1) The owner of premises must not allow any part of a
stormwater installation for the premises to be connected to—
(a) an on-site sewage facility; or
(b) a sanitary drain.
Maximum penalty—250 penalty units.

(2) If an owner of premises becomes aware that a part of a
stormwater installation for the premises is connected to an
on-site sewage facility or sanitary drain, the owner must take
all necessary steps to disconnect the stormwater installation
from the facility or drain as soon as practicable.
Maximum penalty—250 penalty units.

(3) In this section—

stormwater installation, for premises—
(a) means roof gutters, downpipes, subsoil drains and
stormwater drainage for the premises; but
(b) does not include any part of a local government’s
stormwater drainage.
Division 6  Offences relating to finishing notifiable work

81  Who is a relevant person for notifiable work

A relevant person for notifiable work is—

(a) if the work is being carried out by or for a public sector entity or an entity mentioned in section 135(2)—the entity; or

(b) if a licensed contractor supervises the carrying out of, or directs another person to carry out, the work, whether or not the contractor is also a licensee for the work—the contractor; or

(c) if 1 licensee supervises the carrying out of, or directs another person to carry out, the work—the licensee; or

(d) if 2 or more licensees jointly or separately supervise the carrying out of, or direct another person to carry out, the work—1 of the licensees; or

(e) otherwise—the licensee who carries out the work.

82  When notifiable work is finished

(1) Notifiable work is finished when—

(a) if payment is to be made for the work—an invoice for the work is given to the person who asked for the work to be carried out; or

(b) otherwise—the work becomes operational.

(2) However, subsections (3) and (4) apply if notifiable work is carried out with other notifiable work as part of 1 transaction.

(3) If payment is to be made for all or part of the work, any notifiable work for which payment is to be made is finished when an invoice for the work is given to the person who asked for the work to be carried out.
Examples—

1 A plumber gives the owner of premises a quote to carry out notifiable work for the renovation of a kitchen and a bathroom. The plumber gives the owner an invoice for the notifiable work carried out for the renovation of the bathroom before the work for the renovation of the kitchen starts. The notifiable work for the renovation of the bathroom is finished when the invoice is given. The plumber later gives the owner another invoice for the notifiable work carried out for the renovation of the kitchen. The notifiable work for the renovation of the kitchen is finished when the other invoice is given.

2 A plumber gives the owner of premises a quote to carry out notifiable work for the renovation of a kitchen and a bathroom. The notifiable work for the renovation of the kitchen and bathroom is finished when the plumber gives the owner an invoice for all the work.

(4) If all or part of the work will be carried out free of charge, any notifiable work carried out free of charge is finished when the work becomes operational.

Example—

A plumber proposes to carry out notifiable work for the renovation of a kitchen and bathroom for a member of the plumber’s family. The work will be carried out free of charge. The notifiable work is finished when all the work for the renovation of the kitchen and bathroom becomes operational.

83 Action after notifiable work is finished

(1) Subject to subsection (4), within 10 business days after notifiable work is finished, the relevant person for the work must give the following to the commissioner, unless the person has a reasonable excuse—

(a) a notice, in the approved form, about the work;

(b) the fee prescribed by regulation for giving the notice.

Maximum penalty—60 penalty units.

(2) However, the relevant person is not required to comply with subsection (1) if a permit has been issued for—

(a) the notifiable work; or
(b) work that includes the notifiable work.

(3) Subject to subsection (4), within 20 business days after the notifiable work is finished, the relevant person must give a copy of the notice, and an explanatory statement, to—

(a) an occupier of the premises; or

(b) any other person who asked the relevant person to carry out the work.

Maximum penalty—60 penalty units.

(4) If the relevant person is a person mentioned in section 81(c), (d) or (e), the relevant person complies with subsection (1) or (3) if the relevant person or the relevant person’s nominated representative complies with the subsection.

(5) The commissioner must make a copy of the notice available to the local government.

(6) Making a copy of the notice available to the local government does not, of itself, require the local government to inspect the notifiable work.

(7) In this section—

explanatory statement, accompanying a copy of a notice given under this section, means a document that states—

(a) the notice was given to the commissioner; and

(b) how a person may inspect the notice; and

(c) the local government may contact an occupier to arrange for the local government to inspect the work.

Division 7 Other offences

84 False or misleading information

(1) A person must not, in relation to the administration of this Act, give an authority information the person knows is false or misleading in a material particular.

Maximum penalty—100 penalty units.
(2) Subsection (1) does not apply to a person if the person, when giving the information in a document—
   (a) tells the authority, to the best of the person’s ability, how the document is false or misleading; and
   (b) if the person has, or can reasonably obtain, the correct information—gives the correct information.

(3) In this section—
   authority means—
   (a) the chief executive; or
   (b) the commissioner; or
   (c) the assistant commissioner; or
   (d) the council; or
   (e) a local government; or
   (f) an inspector.

85 Misleading representation by builder, manufacturer or supplier of on-site sewage treatment plant

(1) This section applies to a person who builds or manufactures, or is a supplier of, an on-site sewage treatment plant.

(2) Unless a treatment plant approval is in force for the on-site sewage treatment plant, the person must not make a representation to another person that is to the effect that or that might reasonably suggest that—
   (a) a treatment plant approval is in force for the plant; or
   (b) the manufacture, installation, operation, service or maintenance of the plant complies with the conditions of a treatment plant approval.

   Maximum penalty—100 penalty units.

(3) In this section—
   supplier, of an on-site sewage treatment plant, includes a distributor or seller of on-site sewage treatment plants.
86 False advertising or misleading representation of particular things

A person must not advertise a thing as, or make a representation that a thing is, a thing mentioned in section 65(1)(a), (c), (d), (e) or (f) if it is not.

Maximum penalty—100 penalty units.

87 Obstructing inspector

(1) A person must not obstruct an inspector exercising a power under this Act, unless the person has a reasonable excuse.

Maximum penalty—100 penalty units.

(2) If a person has obstructed an inspector, or someone helping an inspector, and the inspector decides to proceed with the exercise of the power, the inspector must warn the person that—

(a) it is an offence to cause an obstruction unless the person has a reasonable excuse; and

(b) the inspector considers the person’s conduct an obstruction.

(3) In this section—

obstruct includes assault, hinder, resist, attempt to obstruct and threaten to obstruct.

88 Impersonating inspector

A person must not impersonate an inspector.

Maximum penalty—100 penalty units.
Part 4 Legal proceedings

Division 1 General

89 Proceedings for offences

(1) A proceeding for an offence against this Act must start within the later of the following periods to end—
   (a) 2 years after the commission of the offence;
   (b) 1 year after the offence comes to the complainant’s knowledge.

(2) A statement in a complaint for an offence against this Act that the matter of the complaint came to the complainant’s knowledge on a stated day is evidence the matter came to the complainant’s knowledge on that day.

90 Who may prosecute

(1) A prosecution for an offence against this Act, other than a crime, may be started only by—
   (a) the chief executive; or
   (b) the commissioner; or
   (c) a person authorised in writing by the Attorney-General, the chief executive or the commissioner, either generally or in a particular case, to start the prosecution; or
   (d) the local government for the local government area in which the offence was allegedly committed.

(2) The authorisation required by subsection (1)(c) is to be presumed in the absence of evidence to the contrary.
Division 2  Evidence

91  Application of division
   This division applies to a proceeding for an offence against this Act.

92  Appointments and authority
   The following must be presumed unless a party to the proceeding, by reasonable notice, requires proof of it—
   (a) the appointment of the chief executive, the commissioner, a member, the assistant commissioner, an investigator or an inspector;
   (b) the authority of the chief executive, the commissioner, a member, the assistant commissioner, an investigator or an inspector to do anything under this Act.

93  Signatures
   A signature purporting to be the signature of the Minister, the chief executive, the commissioner, a member, the assistant commissioner, an investigator or an inspector is evidence of the signature it purports to be.

94  Authentication of council documents
   A document made by the council is sufficiently made if the document is signed by the assistant commissioner.

95  Other evidentiary aids
   (1) A certificate purporting to be signed by the chief executive, commissioner, chairperson or assistant commissioner and stating any of the following matters is evidence of the matter—
(a) a stated document is 1 of the following things made, granted, given, issued or kept under this Act—
   (i) an appointment, approval or decision;
   (ii) a direction, notice or requirement;
   (iii) a licence;
   (iv) a record;
   (v) the register of licensees;
(b) a stated document is a copy of, or an extract from or part of, a thing mentioned in paragraph (a);
(c) on a stated day, or during a stated period, a person’s appointment as an investigator or an inspector was, or was not, in force;
(d) on a stated day, or during a stated period, a licence—
   (i) was or was not in force; or
   (ii) was or was not subject to a stated condition;
(e) on a stated day, a stated person was given a stated notice or direction under this Act;
(f) on a stated day, a stated requirement was made of a stated person.

(2) A certificate purporting to be signed by the chief executive and stating any of the following matters is evidence of the matter—
(a) a stated document is a copy of, or an extract from or part of—
   (i) the Plumbing Code of Australia; or
   (ii) the Queensland Plumbing and Wastewater Code; or
   (iii) the Queensland Development Code;
(b) an edition, version or part of a document mentioned in paragraph (a) was in force at a stated time or during a stated period.
96  **Conduct of representatives**

(1) If it is relevant to prove a person’s state of mind about particular conduct, it is enough to show—

(a) the conduct was engaged in by a representative of the person within the scope of the representative’s actual or apparent authority; and

(b) the representative had the state of mind.

(2) Conduct engaged in for a person by a representative of the person within the scope of the representative’s actual or apparent authority, is taken to have also been engaged in by the person unless the person proves—

(a) the person was not in a position to influence the representative in relation to the conduct; or

(b) if the person was in a position to influence the representative in relation to the conduct—the person took reasonable steps to prevent the conduct.

(3) In this section—

**engaging**, in conduct, includes failing to engage in conduct.

**representative** means—

(a) for a corporation—an agent, employee or executive officer of the corporation; or

(b) for an individual—an agent or employee of the individual.

**state of mind**, of a person, includes the person’s—

(a) belief, intention, knowledge, opinion or purpose; and

(b) reasons for the belief, intention, opinion or purpose.

97  **Evidential immunity for individuals complying with particular requirements**

(1) Subsection (2) applies if an individual gives the commissioner or an investigator copies of, access to, or information about a document under section 48.
Evidence of the information or document, and other evidence directly or indirectly derived from the information or document, is not admissible against the individual in any proceeding to the extent it tends to incriminate the individual, or expose the individual to a penalty, in the proceeding.

Subsection (2) does not apply to—
(a) a proceeding about the false or misleading nature of the information or anything in the document or in which the false or misleading nature of the information or document is relevant evidence; or
(b) a proceeding against a licensee for an offence against this Act; or
(c) a disciplinary proceeding against a licensee under part 2, division 10.

Division 3           Payment of penalties and fines

98           Payment of particular penalties and fines
(1) A penalty recovered because of a proceeding for an offence against this Act for which the commissioner, or a person authorised by the commissioner, is the complainant must be paid to QBCC.

(2) A fine recovered because of an infringement notice for an offence against this Act, and for which QBCC is the administering authority, must be paid to QBCC.

(3) In this section—

administrator authority, for an infringement notice, see the State Penalties Enforcement Act 1999, schedule 2.
Part 5  Administration by QBCC

Division 1  Functions of commissioner

99  Plumbing and drainage functions of commissioner

The commissioner has the following functions for the plumbing and drainage trade—

(a)  administering the licensing system under part 2;

(b)  monitoring the operation of the licensing system and, if necessary, recommending changes;

(c)  promoting acceptable standards of competence for the plumbing and drainage trade;

(d)  receiving and investigating complaints about plumbing or drainage work for which a licence is required;

(e)  approving audit programs and auditing licensees to monitor and enforce compliance with the requirements under section 83 after finishing notifiable work;

(f)  performing any other functions given to the commissioner under this Act or the Queensland Building and Construction Commission Act 1991.

Note—
For powers of the commissioner, see the Queensland Building and Construction Commission Act 1991, section 20J(3).

Division 2  Assistant commissioner

100  Appointment of assistant commissioner

(1)  There is an assistant commissioner for this Act.

(2)  The assistant commissioner is—

(a)  appointed by the commissioner; and
(b) employed under the *Queensland Building and Construction Commission Act 1991*, section 29F.

101 Functions and powers of assistant commissioner

(1) The assistant commissioner is responsible for—

(a) helping the council perform its functions; and

(b) performing a function given to the assistant commissioner under this Act or another Act.

(2) The assistant commissioner has all the powers reasonably necessary for carrying out the assistant commissioner’s responsibilities.

102 Reports to the council

(1) The chairperson or 4 members of the council may ask the assistant commissioner to give a report to the council about—

(a) the administration of the licensing system under part 2, including details of licences granted by the commissioner; or

(b) the administration of part 2, division 10, including details of disciplinary action carried out by the commissioner; or

(c) offences under this Act for which the commissioner or an investigator has served an infringement notice; or

(d) other functions performed by the commissioner under this Act.

(2) The assistant commissioner must give the report to the chairperson as soon as practicable after the request is made.

(3) In this section—

*member* includes a deputy member or temporary member acting for a member.
103 Representation of the council at QCAT proceedings

(1) This section applies to a proceeding before QCAT in relation to an external review application for an internal review decision.

(2) The assistant commissioner may act for the council in the proceeding.

(3) In this section—

external review application means an application under the 

104 Delegations

(1) The assistant commissioner may delegate the assistant commissioner’s functions under this Act, other than this power of delegation, to a QBCC officer.

(2) In this section—

function includes power.

Division 3 Service Trades Council

Subdivision 1 Establishment, functions and powers of the council

105 Establishment

The Service Trades Council established under the repealed Act, section 5 is continued.

Note—

Under the Queensland Building and Construction Commission Act 1991, section 6(c), the Service Trades Council constitutes part of QBCC.
106 Functions

The council has the following functions—

(a) conferring on national policy development and implementation for the plumbing and drainage trade;

(b) reporting to the Minister on any issue relating to the plumbing and drainage trade—

(i) the Minister refers to the council; or

(ii) the council considers the Minister should know about;

(c) making recommendations to the commissioner about the performance of the commissioner’s functions under this Act;

(d) establishing a panel of the council to assist the commissioner to effectively and efficiently perform the commissioner’s functions under part 2, divisions 1 to 7;

(e) establishing other panels to assist the council to effectively and efficiently perform its functions;

(f) reviewing decisions of the commissioner made under section 51;

Note—

The council reviews decisions under the Queensland Building and Construction Commission Act 1991, section 86C as an internal reviewer.

(g) performing other functions relating to the plumbing and drainage trade given to the council under this Act or another Act.

107 Powers

(1) The council has the power to do all things reasonably necessary to be done for performing its functions.

(2) Without limiting subsection (1), the council has the powers given to it under this Act or another Act.
108 Delegations

(1) The council may delegate its functions under this Act, other than the following, to a QBCC officer or a panel member—

   (a) its function of making an internal review decision for a decision of the commissioner under section 51;

   (b) this power of delegation.

(2) In this section—

function includes power.

Subdivision 2 Membership of the council

109 Appointing members

(1) The council consists of members appointed by the Governor in Council.

(2) The Governor in Council decides the number of members.

(3) However, the membership must consist of—

   (a) the assistant commissioner, as a representative of QBCC; and

   (b) at least 1 representative of—

      (i) the department in which this Act is administered; and

      (ii) the department in which the Further Education and Training Act 2014 is administered; and

      (iii) the department in which the Public Health Act 2005 is administered; and

      (iv) the Air Conditioning and Mechanical Contractors Association of Qld Ltd ABN 45 694 735 802; and

      (v) the Communications, Electrical and Plumbing Union, Plumbing Division, Queensland Branch; and
110 Appointing deputy members

(1) The Governor in Council may appoint a person (a deputy member) to act for a member—

(a) in the member’s absence; or

(b) if the member becomes disqualified under section 112.

(2) In appointing a deputy member to act for a member mentioned in section 109(3)(b), the Governor in Council must appoint a person who represents the entity or interest that the member represents.

(3) In acting for a member, a deputy member has the same duties, powers, protection and rights as the member but can not be appointed as chairperson or deputy chairperson.

111 Appointing temporary members

(1) The Minister may appoint a person (a temporary member) to act for a member while the member is absent on approved leave under section 119 if—

(a) there is no deputy member for the member; or

(b) there is a deputy member for the member but the deputy member can not act in the member’s office during the leave of absence.
(2) However, a temporary member may not be appointed to act for the chairperson or deputy chairperson.

(3) In appointing a temporary member to act for a member mentioned in section 109(3)(b), the Minister must appoint a person who represents the entity or interest that the member represents.

(4) A temporary member has the same duties, powers, protection and rights as the member during the member’s leave of absence.

112 Disqualification as member, deputy member or temporary member

(1) A person is disqualified from becoming, or continuing as, a member, deputy member or temporary member if the person—

   (a) has a recorded conviction, other than a spent conviction, for an indictable offence; or
   (b) is, or has been, convicted of an offence against this Act; or
   (c) is an insolvent under administration within the meaning of the Corporations Act, section 9; or
   (d) is disqualified from managing corporations under the Corporations Act, part 2D.6.

(2) Also, a person can not become a member, deputy member or temporary member if the person does not consent to the chief executive requesting a report and other information about the person’s criminal history under section 120.

(3) In this section—

   recorded conviction does not include a finding of guilt, or the acceptance of a plea of guilty, by a court, in relation to an indictable offence, if a conviction is not recorded for the offence.
113 **Conditions of appointment**

(1) A member or deputy member is to be paid the remuneration and allowances decided by the Governor in Council.

(2) For matters not provided for by this Act, a member or deputy member holds office on the conditions decided by the Governor in Council.

114 **Term of appointment**

(1) A member or deputy member is appointed for the term, of no more than 4 years, stated in the member’s or deputy member’s instrument of appointment.

(2) However, a person’s appointment as a member or deputy member ends if, during the term of the appointment, the person becomes disqualified under section 112.

115 **Chairperson**

(1) The chairperson of the council is the member appointed by the Governor in Council as the chairperson.

(2) A person may be appointed as the chairperson when the person is appointed as a member.

(3) The chairperson holds office for the term, ending no later than the person’s term of appointment as a member, stated in the person’s instrument of appointment as chairperson.

(4) However, a person’s appointment as chairperson ends if, during the term of appointment, the person stops being a member.

116 **Deputy chairperson**

(1) The deputy chairperson of the council is the member appointed by the Governor in Council as the deputy chairperson.

(2) A person may be appointed as the deputy chairperson when the person is appointed as a member.
(3) The deputy chairperson holds office for the term, ending no later than the person’s term of appointment as a member, stated in the person’s instrument of appointment as deputy chairperson.

(4) However, a person’s appointment as deputy chairperson ends if, during the term of the appointment, the person stops being a member.

(5) The deputy chairperson must act as chairperson during—
(a) a vacancy in the office of chairperson; and
(b) all periods when the chairperson is absent from duty or, for another reason, can not perform the functions of the office.

117 Resigning as a member
(1) A member, deputy member or temporary member may resign by signed notice given to the Minister.

(2) Also, a member may resign from the office of chairperson or deputy chairperson by signed notice given to the Minister.

(3) The resignation takes effect—
(a) on the day the notice is given; or
(b) if a later day is stated in the notice—on the later day.

(4) A member who resigns from the office of chairperson or deputy chairperson may continue to be a member.

118 Vacating office
(1) The office of a member, deputy member or temporary member becomes vacant if the member, deputy member or temporary member—
(a) is disqualified under section 112; or
(b) resigns under section 117.

(2) Also, the office of a member becomes vacant if—
(a) the member is absent from 3 consecutive council meetings of which appropriate notice has been given; and
(b) the member does not have the council’s permission to be absent or approved leave of absence under section 119.

119 Leave of absence for members
(1) The Minister may approve leave of absence of 3 or more meetings for a member.
(2) If the deputy chairperson is absent on approved leave, the Minister may appoint another member to act in the deputy chairperson’s office while the deputy chairperson is absent on approved leave.

120 Criminal history report
(1) To help decide whether a person is a suitable person to be appointed as a member, deputy member or temporary member, the chief executive may, with the person’s written consent, ask the police commissioner for—
(a) a written report about the person’s criminal history, if any; and
(b) a brief description of the circumstances of any conviction mentioned in the report.
(2) If the chief executive makes a request under subsection (1), the police commissioner must comply with the request.
(3) The duty imposed on the police commissioner applies only to information in the commissioner’s possession or to which the commissioner has access.
(4) The chief executive must destroy any information received under this section as soon as practicable after the information is no longer needed for the purpose for which the information was requested.
(5) In this section—
police commissioner means the commissioner of the Queensland Police Service.

121 Disclosing new convictions
(1) This section applies if a person who is a member, deputy member or temporary member is convicted of an offence during the term of the person’s appointment.
(2) The person must immediately give notice of the conviction to the chief executive, unless the person has a reasonable excuse.
Maximum penalty—100 penalty units.
(3) The notice must include—
(a) the existence of the conviction; and
(b) when the offence was committed; and
(c) details adequate to identify the offence; and
(d) the sentence imposed, if any, on the person.
(4) The chief executive must destroy any information received under this section as soon as practicable after the information is no longer needed for the purpose for which the information was given.

122 Criminal history is confidential
(1) A person must not, directly or indirectly, disclose any information received under section 120 or 121 to another person unless the disclosure is allowed under subsection (2).
Maximum penalty—100 penalty units.
(2) The person may make the disclosure to another person—
(a) to the extent necessary to perform the person’s functions under this Act; or
(b) for the purpose of the other person performing a function under this Act; or
(c) if the disclosure is authorised under an Act; or
(d) if the disclosure is otherwise required or permitted by law; or
(e) if the person to whom the information relates consents to the disclosure.

Subdivision 3 Business of the council

123 References to members

In this subdivision, a reference to a member includes a reference to a deputy member or temporary member acting for a member while the member is absent.

124 Conduct of business

Subject to this subdivision, the council may conduct its business, including its meetings, in the way the council considers appropriate.

125 Times and places of meetings

(1) The chairperson decides the times and places for meetings of the council.

(2) However, the chairperson must call a meeting if—
   (a) the Minister or at least 4 members ask the chairperson in writing to call a meeting; or
   (b) the assistant commissioner gives notice about an internal review application to the chairperson.

(3) If the chairperson is given a notice about an internal review application, the meeting must be held at least 5 but no more than 14 business days after the chairperson is given the notice.

(4) The assistant commissioner must give notice of when and where a meeting is to be held, and of the business for the meeting, to each member at least 5 business days before the day for the meeting.
(5) In this section—

internal review application means an application to be decided by the council as an internal reviewer under the Queensland Building and Construction Commission Act 1991, section 86C.

126 Quorum

A quorum for a meeting of the council is 4 members.

127 Presiding at meetings

(1) The chairperson must preside at all meetings of the council at which the chairperson is present.

(2) If the chairperson is absent from a meeting, but the deputy chairperson is present, the deputy chairperson must preside.

(3) If the chairperson and deputy chairperson are both absent from a meeting or the offices are vacant, a member chosen by the members at the meeting must preside.

128 Conducting meetings

(1) A question at a meeting of the council is to be decided by a majority of the votes of members at the meeting.

(2) Each member at the meeting has a vote on each question to be decided and, if the votes are equal, the member presiding also has a casting vote.

(3) A member who is at a meeting but abstains from voting is taken to have voted for the negative.

(4) A meeting may be held by using any technology that reasonably allows members to hear and take part in discussions as they happen.

Example of use of technology—
   teleconferencing
(5) A member who takes part in a meeting under subsection (4) is taken to be at the meeting.

(6) A resolution is validly made by the council, even if the resolution is not passed at a meeting, if—
  (a) notice of the resolution is given under procedures approved by the council; and
  (b) a majority of the members agree in writing to the resolution.

129 Minutes

(1) The council must keep—
  (a) minutes of its meetings; and
  (b) a record of its resolutions made under section 128(6).

(2) If asked by a member who voted against the passing of a resolution at a meeting, the council must record in the minutes of the meeting that the member voted against the resolution.

130 Establishing panels

(1) The council must establish a panel to help the commissioner to effectively and efficiently perform the commissioner’s functions under part 2, divisions 1 to 7.

(2) The functions of a panel established under subsection (1) are—
  (a) advising and making recommendations to the commissioner about any matter about the performance of the commissioner’s functions under part 2, divisions 1 to 7 that the commissioner refers to the panel; and
  (b) other functions the council delegates to the panel.

(3) The council may establish other panels to help the council to effectively and efficiently perform its functions.
(4) The functions of a panel established under subsection (3) are—
   (a) advising and making recommendations to the council about any matter about the performance of the council’s functions that the council refers to the panel; and
   (b) other functions the council delegates to the panel.

131 Panel members and other matters about panels

(1) The council may appoint any person, including a person who is not a member, to be a member of a panel.

(2) A panel member is to be paid the fees and allowances decided by the Governor in Council.

(3) The council must decide the terms of reference of a panel.

(4) The council may decide matters about a panel that are not provided for under this Act, including, for example, the way a panel must conduct meetings.

(5) A panel must keep a record of the decisions the panel makes when performing a function or exercising a power delegated to the panel by the council.

132 Disclosing interests

(1) This section applies if—
   (a) a member or panel member (the interested person) has an interest in an issue being considered, or about to be considered, by the council or a panel; and
   (b) the interest conflicts, or may conflict, with the proper performance of the interested person’s duties about the consideration of the issue.

(2) After the interested person becomes aware of the conflict or potential conflict, the interested person must disclose the nature of the interest to a meeting of the council or panel.
(3) The interested person must not be present when the council or panel considers the issue, unless the council or panel otherwise directs.

(4) The interested person must not take part in a decision of the council or panel about the issue, unless the council or panel otherwise directs.

(5) The interested person must not be present when the council or panel is considering whether to give a direction under subsection (3) or (4).

(6) If there is another person who must, under subsection (2), also disclose an interest in the issue, the other person must not—

(a) be present when the council or panel is considering whether to give a direction under subsection (3) or (4); or

(b) take part in making the decision about giving the direction.

(7) Subsection (8) applies if—

(a) because of this section, the interested person is not present at a council or panel meeting for considering or deciding an issue or deciding whether to give a direction under subsection (3) or (4); and

(b) there would be a quorum if the interested person were present.

(8) The remaining members or panel members present are a quorum of the council or panel for considering or deciding the issue, or for considering or deciding whether to give the direction, at the meeting.

(9) A person who represents an entity under section 109(3)(b) is not an interested person at a meeting of the council or panel only because the meeting is about another person who is a member of, or associated with, the entity.

(10) A disclosure under subsection (2) must be recorded in the council’s minutes or panel’s record of decisions.
Division 4  Investigators

133  Investigator to have regard to particular guidelines

In performing an investigator’s function, an investigator must have regard to the guidelines that are relevant to performing the function.

Part 6  Role of local governments

Division 1  Preliminary

134  Local laws and local planning instruments

(1) This Act is not intended to exclude or limit the making of a local law or local planning instrument about plumbing or drainage work that is not inconsistent with this Act.

Note—

This Act prevails to the extent of any inconsistency with a local law about plumbing or drainage work. See the City of Brisbane Act 2010, section 28 and the Local Government Act 2009, section 27.

(2) In this section—

local planning instrument see the Planning Act 2016, section 8(3).

Division 2  Administrative matters

135  Administration by local governments and other entities

(1) Each local government is responsible for administering this Act within its local government area.

(2) However, if an area within a local government area is not under the local government’s control, the entity that has
control of the area is responsible for administering this Act within the area.

Example of an entity, other than a local government, that has control of an area—

Weipa Town Authority

(3) Subsection (4) applies if—

(a) an area within a local government area is not under the local government’s control; or

(b) an area next to a local government area is not part of the local government area.

(4) The local government for the area may, if asked by the entity that has control of the area, administer this Act within the area.

136 Monitoring particular greywater use facilities

A regulation may prescribe the types of greywater use facilities a local government must monitor in its local government area to ensure each of the facilities—

(a) is operated in compliance with the permit for the installation of the facility and any conditions of the permit; and

(b) is not adversely affecting—

(i) public health or safety; or

(ii) the environment.

137 Monitoring particular on-site sewage facilities

A regulation may prescribe the types of on-site sewage facilities a local government must monitor in its local government area to ensure each of the facilities—

(a) is operated in compliance with the permit for the installation of the facility and any conditions of the permit; and
(b) is not adversely affecting—
   (i) public health or safety; or
   (ii) the environment.

138 Local government to have regard to particular guidelines

In administering this Act, a local government must have regard to the guidelines that are relevant to the administration.

Division 3 Plumbing and drainage inspectors

139 Appointment and qualifications

(1) A local government may appoint an authorised person as an inspector under this Act if satisfied the person has the qualifications and experience prescribed by regulation.

(2) An inspector holds office subject to the conditions stated in the inspector’s instrument of appointment.

(3) In this section—
   authorised person—
   (a) for the Brisbane City Council—see the City of Brisbane Act 2010, section 114(2); or
   (b) for another local government—see the Local Government Act 2009, section 125(2).

140 Functions of inspectors

An inspector’s functions are to conduct investigations and inspections for monitoring and enforcing compliance with this Act and the following Acts in relation to plumbing or drainage on premises—

(a) the City of Brisbane Act 2010;
(b) the Local Government Act 2009;
141 Inspector to have regard to particular guidelines

In performing an inspector’s function, an inspector must have regard to the guidelines that are relevant to performing the function.

142 Advising commissioner of appointment of inspectors

A local government must—

(a) advise the commissioner of each appointment of an inspector made by the local government; and

(b) give the commissioner a list of the local government’s inspectors as at 1 July in each year within 20 business days after that day.

Division 4 Enforcement by local governments

143 When enforcement notice may be given

(1) A local government may give a notice to a person who carried out plumbing or drainage work requiring the person to take stated action if the local government reasonably believes the work does not comply with this Act, including, for example, by not complying with the code requirements for the work.

(2) A local government may give a notice to the owner of premises requiring the owner to take stated action if the local government reasonably believes—

(a) plumbing or drainage on the premises—

(i) is in a condition, or functions in a way, that constitutes a danger or health risk to occupiers of the premises or the public; or

(ii) is defective and should be altered, repaired or replaced; or
(iii) can not deal with the sewage or greywater produced on the premises; or
(iv) is in a condition that unreasonably interferes, or is likely to unreasonably interfere, with the use or enjoyment of other premises; or
(v) for plumbing or drainage the subject of permit work—was installed without, or not in compliance with, a permit; or

(b) the premises are not in a sewered area and the absence of an on-site sewage facility on the premises constitutes a danger or health risk to occupiers of the premises or the public; or

(c) the owner has contravened, or is contravening, part 3, division 3, 4 or 5.

(3) A local government may give the owner of premises a notice requiring the owner to take stated action if the local government reasonably believes plumbing on the premises has polluted or could be polluting—

(a) the water supply in the premises; or

(b) a water service provider’s water service.

(4) A notice given under this section is an enforcement notice.

144 Show cause notice

(1) This section applies if a local government proposes to give an enforcement notice to a person.

(2) Unless the enforcement notice relates to plumbing or drainage that the local government reasonably believes is a danger to persons or a risk to public health, the local government must give a notice (a show cause notice) to the person before giving the enforcement notice.

(3) The show cause notice must—
(a) outline the facts and circumstances forming the basis for the belief that an enforcement notice should be given to the person; and

(b) invite the person to make a written submission, within a stated period of not less than 20 business days after the notice is given to the person, giving reasons why the local government should not give an enforcement notice to the person; and

(c) state how to make a submission.

145 Use of enforcement notice

(1) Without limiting what may be required to be done under an enforcement notice, an enforcement notice may require a person to—

(a) apply for a permit; or

(b) take, or not take, stated action to ensure plumbing or drainage work complies with this Act or a permit; or

(c) alter, repair or replace plumbing or drainage; or

(d) for an enforcement notice about plumbing polluting the water supply in premises or a water service provider’s water service—

(i) install a backflow prevention device; or

(ii) register a backflow prevention device that is required to be registered under a regulation; or

(iii) have a backflow prevention device inspected, tested and, if necessary, repaired or replaced by a person who holds a licence for the work.

(2) An enforcement notice may require all or part of the plumbing or drainage resulting from plumbing or drainage work to be removed if the local government reasonably believes it is not possible or practical to take steps—

(a) to make the plumbing or drainage resulting from plumbing or drainage work comply with the code
requirements, a permit, or any conditions of the permit, for the plumbing or drainage work; or

(b) if the plumbing or drainage is a danger to persons or a risk to public health—to remove the danger or risk.

(3) An enforcement notice that requires plumbing or drainage work on premises to stop being carried out may be given by fixing the notice to the premises in a way that a person entering the premises would normally see the notice.

146 Requirements for enforcement notice

(1) An enforcement notice must state—

(a) the reason the person is given the notice; and

(b) if the notice requires a person not to take stated action—

(i) the period for which the requirement applies; or

(ii) that the requirement applies until further notice; and

(c) if the notice requires a person to take stated action—

(i) the details of the action; and

(ii) the period within which the action must be taken; and

(d) that the person may appeal to a tribunal or the Planning and Environment Court against the giving of the notice.

Note—

The person may start an appeal within the appeal period under the Planning Act 2016. See section 229 of that Act.

(2) If a local government gives a person an enforcement notice, and the local government must give the person a show cause notice under section 144, the enforcement notice is of no effect if—

(a) the local government did not give the show cause notice to the person; or
(b) the local government did not consider all submissions
made in compliance with the show cause notice before
giving the enforcement notice.

147 Contravening, or tampering with, enforcement notice

(1) A person must not contravene an enforcement notice.
    Maximum penalty—250 penalty units.

(2) A person must not deal with an enforcement notice fixed to
    premises under section 145(3) in a way that is reasonably
    likely to prevent the person who was given the notice seeing
    it.
    Maximum penalty—250 penalty units.

148 Application for permit in response to show cause or
    enforcement notice

(1) This section applies if a person applies for a permit in
    response to a show cause notice or as required by an
    enforcement notice.

(2) The person must not withdraw the application, unless the
    person has a reasonable excuse.
    Maximum penalty—250 penalty units.

(3) The person must take all necessary and reasonable steps to
    enable the application to be decided as soon as practicable,
    unless the person has a reasonable excuse.
    Maximum penalty—250 penalty units.

(4) If the person appeals the decision on the application, the
    person must take all necessary and reasonable steps to enable
    the appeal to be decided as soon as practicable, unless the
    person has a reasonable excuse.
    Maximum penalty—250 penalty units.
149 Administering entity may remedy contravention

(1) This section applies if a person contravenes an enforcement notice given by an administering entity for an area.

Note—

If an enforcement notice given by a local government is contravened, see the City of Brisbane Act 2010, section 132 or the Local Government Act 2009, section 142.

(2) The administering entity for the area may—

(a) do anything reasonably necessary to ensure the notice is complied with; and

(b) recover any reasonable costs and expenses incurred in doing so as a debt owing by the person to the entity.

(3) In this section—

administering entity, for an area, means the entity administering this Act within the area under section 135(2).

150 Action notices

A regulation may provide for the giving by a local government or an inspector of a notice (an action notice) to the responsible person for plumbing or drainage work to take action of the type prescribed by regulation in relation to the work.

151 Stay of enforcement notice or action notice

(1) An appeal against an enforcement notice or action notice stays the operation of the notice until—

(a) a tribunal or the Planning and Environment Court hearing the appeal decides otherwise; or

(b) the appeal ends.

(2) However, an enforcement notice is not stayed if it is given because of a local government’s belief mentioned in section 143(2)(a)(i), (b) or (c).
(3) If subsection (2) applies, the enforcement notice must state that the notice is not stayed, even if an appeal is made.

Part 7  Miscellaneous provisions

152 Approval of forms

The chief executive or the commissioner may approve forms for use under this Act.

153 Electronic notices

(1) The commissioner may approve an electronic system for sending electronic communications under this Act to the commissioner or QBCC.

(2) The chief executive may approve an electronic system for sending electronic communications under this Act to the chief executive or a local government.

(3) A person may use a system approved under subsection (1) or (2) to give an approved form under this Act by using the system to provide the information required in the approved form.

154 Guidelines

(1) The chief executive may make guidelines for matters within the scope of this Act to help compliance with this Act.

(2) Without limiting subsection (1), the chief executive may make the following guidelines—

(a) a guideline about carrying out plumbing or drainage work, including ways of complying with the code requirements for plumbing or drainage work;

(b) a guideline for licensees who supervise other licensees carrying out, or direct other licensees to carry out, plumbing or drainage work;
(c) a guideline for licensees who are responsible for directly supervising trainees carrying out plumbing or drainage work or unlicensed persons carrying out drainage work;

(d) a guideline to help local governments administer this Act;

(e) a guideline to help inspectors perform their functions under this Act;

(f) a guideline to help investigators perform their functions under this Act.

(3) The chief executive must publish the guidelines on the department’s website.

155 Public access to documents

(1) A regulation may prescribe, for a person who has, or has had, powers or functions in relation to this Act—

(a) the documents, including a register, relating to the person’s functions, that the person must or may keep publicly available; and

(b) where, and in what form, the documents must or may be kept; and

(c) whether the documents, or a certified copy of the documents, must or may be kept; and

(d) whether the documents must or may be kept available for inspection and purchase, or for inspection only; and

(e) the period or periods during which the documents must or may be kept.

(2) The person must comply with the regulation in relation to the documents prescribed for the person.

Maximum penalty—50 penalty units.

(3) The person must not obstruct another person from inspecting or purchasing a document that must be kept available for inspection or purchase as prescribed by the regulation.

Maximum penalty—50 penalty units.
(4) For a document of a type prescribed by regulation, this section does not apply to the person to the extent the person reasonably considers the document contains—

(a) information of a purely private nature about an individual, including, for example, the individual’s name, residential or email address, phone number or signature; or

(b) sensitive security information.

Example—
the location of a safe

(5) Subsection (4) does not apply to the register of licensees kept under section 41.

156 Fees payable to QBCC

(1) Fees payable under this Act must be paid to QBCC unless a regulation provides otherwise.

(2) QBCC must use fees and penalties for offences that are paid to QBCC to administer this Act, including monitoring and enforcing compliance with this Act.

(3) Funds that are not immediately required for that purpose may be used for purposes that the commissioner considers advance the plumbing and drainage trade.

157 Regulation-making power

(1) The Governor in Council may make regulations under this Act.

(2) A regulation may—

(a) fix the fees payable under this Act and the way, time, place, and the person by and to whom the fees must be paid; or

(b) provide for a maximum penalty of not more than 20 penalty units for a contravention of a regulation; or
(c) provide for matters relating to the licensing of plumbers or drainers; or

(d) provide for matters relating to plumbing or drainage work; or

(e) provide for permits for permit work or notifiable work; or

(f) provide for the inspection of permit work and notifiable work and the giving of action notices, inspection certificates or final inspection certificates for the work; or

(g) provide for administrative matters, including the requirement for a person to give a notice to an entity, in relation to plumbing or drainage work; or

(h) require the maintenance, testing and inspection of particular plumbing or drainage work; or

(i) provide for approvals for—

(i) on-site sewage treatment plants; or

(ii) greywater treatment plants; or

(j) provide requirements about reporting on servicing on-site sewage facilities, greywater use facilities or greywater treatment plants; or

(k) provide for circumstances when a local government is not required to inspect particular plumbing or drainage work, and for the giving of notices about the work; or

(l) require a person to carry out plumbing or drainage work on premises to comply with a requirement of this Act, and to provide for payment of the costs of carrying out the work; or

(m) provide for a local government to recover costs from the owner of premises for costs incurred by the local government carrying out plumbing or drainage work on the premises; or
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(n) provide for the registers the commissioner or a local
government must keep and the information that must or
may be included in each register.

Part 8 Repeal, transitional and validation provisions

Division 1 Repeal

158 Act repealed
The Plumbing and Drainage Act 2002, No. 77 is repealed.

Division 2 Transitional and validation provisions

159 Members of council
(1) Subsection (2) applies to a person who, immediately before
the commencement, was a member, deputy member or
temporary member of the council under the repealed Act.

(2) The person continues as a member, deputy member or
temporary member of the council under this Act.

(3) Subsection (4) applies to a person who, immediately before
the commencement, was the chairperson or deputy
chairperson of the council under the repealed Act.

(4) The person continues as the chairperson or deputy chairperson
of the council under this Act.

160 Assistant commissioner
(1) The assistant commissioner under the repealed Act continues
as the assistant commissioner under this Act.
(2) The terms of employment that applied to the assistant commissioner immediately before the commencement are the assistant commissioner’s terms of employment on the commencement.

161 Licence applications

(1) Subsection (2) applies if—

(a) an application was made under the repealed Act for a new licence, to renew or replace a current licence or to restore an expired licence; and

(b) the application was not decided or withdrawn before the commencement.

(2) The application must be decided under the repealed Act as if this Act had not been enacted.

(3) Section 162 applies to a licence issued because of a decision under subsection (2) as if the licence were a licence in force immediately before the commencement.

162 Licences

(1) A licence issued under the repealed Act and in force immediately before the commencement continues as a licence under this Act on the same conditions.

(2) If an endorsement was made on a licence issued under the repealed Act and in force immediately before the commencement, the licence is taken to have the same endorsement under this Act.

163 Disciplinary action

If the QBCC commissioner under the repealed Act had started but not finished disciplinary action under that Act before the commencement, the action may be finished by the commissioner under the repealed Act as if this Act had not been enacted.
164 Permits and certificates

(1) A compliance permit issued under the repealed Act and in force immediately before the commencement is taken to be a permit under this Act, and continues on the same conditions.

(2) A compliance certificate that approves compliance assessable work, issued under the repealed Act and in force immediately before the commencement, is taken to be—

(a) if the compliance assessable work constitutes all of the work authorised by the compliance permit for the work—a final inspection certificate for the work; or

(b) otherwise—an inspection certificate for the work.

165 Compliance requests for compliance assessment of plan for plumbing or drainage work

(1) This section applies if—

(a) a compliance request for compliance assessment of a plan for plumbing or drainage work was made under the repealed Act, part 4, division 3; and

(b) the request was not decided before the commencement.

(2) The compliance request must be decided under the repealed Act as if this Act had not been enacted.

166 Compliance requests for compliance assessment of plumbing or drainage work

(1) This section applies if, after a compliance request for compliance assessment of a plan for plumbing or drainage work was made and decided under the repealed Act, part 4, division 3—

(a) a request for compliance assessment of the plumbing or drainage work was made under the repealed Act, part 4, division 4; and

(b) the request was not decided before the commencement.
167  Information requests

(1) Subsection (2) applies if—
   (a) an information request was made under the repealed Act relating to a compliance request for compliance assessment of a plan for plumbing or drainage work; and
   (b) the information the subject of the request was not given before the commencement; and
   (c) the period allowed under the repealed Act for the information to be provided had not ended before the commencement.

(2) The information request must be dealt with under the repealed Act as if this Act had not been enacted.

(3) Subsection (4) applies if—
   (a) an information request was made under the repealed Act relating to an application for a chief executive approval; and
   (b) the information the subject of the request was not given before the commencement; and
   (c) the period allowed under the repealed Act for the information to be provided had not ended before the commencement.

(4) The information request must be dealt with under the repealed Act as if this Act had not been enacted.

168  Applications for chief executive approval

(1) This section applies if—
   (a) an application was made under the repealed Act for a chief executive approval; and
[s 169]

(b) the application was not decided or withdrawn before the commencement.

(2) The application must be decided under the repealed Act as if this Act had not been enacted.

169 Chief executive approvals

A chief executive approval issued under the repealed Act and in force immediately before the commencement is taken to be a treatment plant approval issued under this Act, and continues on the same conditions.

170 Inspectors

(1) A person who, immediately before the commencement, was an inspector under the repealed Act is an inspector under this Act without the need for a new appointment under section 139(1).

(2) An appointment mentioned in subsection (1) is subject to this Act, including, for example, when the appointment ends.

171 Enforcement notices

An enforcement notice relating to plumbing or drainage work given under the repealed Act and in force immediately before the commencement is taken to be an enforcement notice given under this Act.

172 Plumbing or drainage work

Plumbing or drainage work lawfully carried out under the repealed Act is taken to have been lawfully carried out under this Act.

173 References to repealed Act and regulations

(1) This section applies if an Act or document refers to—
(a) the repealed Act; or
(b) the Plumbing and Drainage Regulation 2003; or
(c) the Standard Plumbing and Drainage Regulation 2003.

(2) The reference may, if the context permits, be taken to be a reference to this Act.

173A Holder of particular licence taken to hold associated occupation licence in relevant period

(1) This section applies to a person if—

(a) either—

(i) the person held a contractor’s licence under the Queensland Building and Construction Commission Act 1991 of 1 of the following classes of licence in any period from 10 November 2014 to the commencement (the relevant period)—

(A) a plumbing and drainage licence;
(B) a drainage licence;
(C) a drainage—on-site sewerage facility licence (maintenance);
(D) a drainage—on-site sewerage facility licence (maintenance and installation);
(E) a plumbing and draining restricted to plumbing licence;
(F) a plumbing and draining restricted to tanks—water supply licence; or

(ii) the person held a nominee supervisor’s licence or site supervisor’s licence under the Queensland Building and Construction Commission Act 1991 of 1 of the following classes of licence in the relevant period—

(A) a plumbing and drainage licence;
(B) a drainage licence;
(C) a drainage—on-site sewerage facility licence (maintenance);  
(D) a drainage—on-site sewerage facility licence (maintenance and installation); and  
(b) the person did not hold in the relevant period an associated occupational licence for the contractor’s licence, nominee supervisor’s licence or site supervisor’s licence.

(2) The person is taken to have held for the relevant period an associated occupational licence for the contractor’s licence, nominee supervisor’s licence or site supervisor’s licence.

(3) In this section—

associated occupational licence means—

(a) for a plumbing and drainage licence—a plumbers licence and drainers licence under the Plumbing and Drainage Regulation 2003, schedule 1, items 1 and 2; or  
(b) for a drainage licence—a drainers licence under the Plumbing and Drainage Regulation 2003, schedule 1, item 2; or  
(c) for a drainage—on-site sewerage facility licence (maintenance)—a drainer—on-site sewerage facility licence under the Plumbing and Drainage Regulation 2003, schedule 2, item 8, for the scope of work stated in item 8, column 4, paragraph (a) of the schedule; or  
(d) for a drainage—on-site sewerage facility licence (maintenance and installation)—a drainer—on-site sewerage facility licence under the Plumbing and Drainage Regulation 2003, schedule 2, item 8, for the scope of work stated in item 8, column 4, paragraph (b) of the schedule; or  
(e) for a plumbing and draining restricted to plumbing licence—a plumbers licence under the Plumbing and Drainage Regulation 2003, schedule 1, item 1; or
(f) a plumbing and draining restricted to tanks—water supply licence—a plumbers licence under the Plumbing and Drainage Regulation 2003, schedule 1, item 1.

*drainage licence* means the class of licence mentioned in the Queensland Building and Construction Commission Regulation 2003, schedule 2, part 19.

*drainage—on-site sewerage facility licence (maintenance)* means the class of licence mentioned in the Queensland Building and Construction Commission Regulation 2003, schedule 2, part 19A, section 1(1).

*drainage—on-site sewerage facility licence (maintenance and installation)* means the class of licence mentioned in the Queensland Building and Construction Commission Regulation 2003, schedule 2, part 19A, section 1(2).

*plumbing and drainage licence* means the class of licence mentioned in the Queensland Building and Construction Commission Regulation 2003, schedule 2, part 18.

*plumbing and draining restricted to plumbing licence* means the class of licence of that name mentioned in the Queensland Building and Construction Commission Regulation 2003, section 43.

*plumbing and draining restricted to tanks—water supply licence* means the class of licence of that name mentioned in the Queensland Building and Construction Commission Regulation 2003, section 43.

### 174 Transitional regulation-making power

(1) A regulation (a *transitional regulation*) may make provision about a matter for which—

(a) it is necessary to make provision to allow or facilitate the doing of anything to achieve the transition from the operation of the repealed Act to the operation of this Act; and

(b) this Act does not provide or sufficiently provide.
(2) A transitional regulation may have retrospective operation to a day not earlier than the day this section commenced.

(3) A transitional regulation must declare it is a transitional regulation.

(4) This section and any transitional regulation expire 1 year after the day this section commenced.
Schedule 1

Dictionary

section 5

action notice see section 150.

apparatus—
(a) includes—
(i) a cistern, pump, siphon or valve; and
(ii) for sanitary plumbing or sanitary drainage or an on-site sewage facility—an arrestor; and
(iii) for water plumbing—a backflow prevention device, domestic water filter, tap, water heater, water meter or water softener; but
(b) does not include an appliance, fitting, fixture or straight pipe.

appliance see the glossary.

approved audit program means an audit program approved by the commissioner under section 47.

approved form means a form approved by the chief executive or commissioner under section 152.

arrestor see the glossary.

assistant commissioner means the person who holds an appointment as the assistant commissioner under section 100.

backflow prevention device means a device to prevent the flow of water from a potentially polluted source into a water supply system for drinking water.

building means a building under the Building Act 1975.

chairperson means the person who holds an appointment as the chairperson of the council under section 115(1).

cistern see the glossary.
code requirements, for plumbing or drainage work, see section 9(1).


common effluent drainage means a sewerage system that carries effluent from 2 or more premises after the effluent is treated in 1 or more on-site sewage facilities for the premises.

connection area see the South-East Queensland Water (Distribution and Retail Restructuring) Act 2009, section 99BO(1)(f)(i).

council means the Service Trades Council mentioned in section 105.

criminal history, of a person, means the person’s criminal history within the meaning of the Criminal Law (Rehabilitation of Offenders) Act 1986, other than spent convictions.

deputy chairperson means the person who holds an appointment as deputy chairperson of the council under section 116(1).

deputy member means a person who holds an appointment as a deputy member under section 110(1).

disciplinary action means action mentioned in section 52(1)(a) to (e) or 55(4)(a) to (f).

drainage means—

(a) an apparatus, fitting or pipe, either above or below ground level, that carries—

(i) sewage to a sewerage system; or

(ii) sewage to, within or from an on-site sewage facility; or

Examples—

• a pipe carrying effluent to an on-site sewage treatment plant on premises

• a pipe carrying treated effluent from an on-site sewage treatment plant off the premises on which the
plant is installed to a system of common effluent drainage or a holding tank for collection

(iii) greywater from a greywater treatment plant or greywater diversion device; or

(b) an on-site sewage facility.

_drainage work_ includes installing, changing, extending, disconnecting, taking away and maintaining—

(a) drainage; or

(b) a greywater use facility; or

(c) an on-site sewage facility.

_Examples_—

- partly assembling sanitary drainage in a workshop
- installing sanitary drainage in premises

_drinking water_ see the _Water Supply (Safety and Reliability) Act 2008_, schedule 3.

dry-vault toilet means a system for disposing of human waste incorporating a chamber that—

(a) receives and treats the waste; and

(b) uses a biological degradation or dehydration process to treat the waste; and

(c) does not use water other than water for cleaning or to help the biological degradation process.

effluent see the glossary.

_endorsement_ means an endorsement on a licence under section 25(1).

_enforcement notice_ see section 143(4).

_environmentally relevant on-site sewage facility_ means a facility that—

(a) is installed on premises for treating sewage produced on the premises, and disposing of the resulting effluent—

(i) in a land application area on the premises; or
(ii) off the premises by common effluent drainage or by collection from a tank on the premises; and

(b) consists of, or includes, a sewage treatment plant the operation of which is an environmentally relevant activity under the Environmental Protection Act 1994.

**final inspection certificate** means a final inspection certificate as prescribed by regulation.

**fitting** see the glossary.

**fixture** see the glossary.

**glossary** means AS/NZS 3500 (Plumbing and drainage), part 0 (Glossary of terms), as in force from time to time.

**greywater** means wastewater from a bath, basin, kitchen, laundry or shower, whether or not the wastewater is contaminated with human waste.

**greywater diversion device** means a device that—

(a) diverts greywater to sanitary drainage or a land application area; and

(b) if the device forms part of a greywater use facility—

(i) automatically diverts greywater from the facility to sanitary drainage if the facility does not work properly or at all; and

(ii) allows greywater from the facility to be manually diverted from the facility to sanitary drainage.

**greywater treatment plant** means plant installed on premises for treating, on the premises, greywater produced on the premises.

**greywater use facility** means a facility consisting of—

(a) a greywater diversion device and a land application area; or

(b) a greywater treatment plant, with or without a land application area.

**grossly defective work** means plumbing or drainage work on premises that—
(a) falls below the standard reasonably expected of a person who holds a licence to do the same type of work; and

(b) is likely to endanger a person’s life or physical safety, or pose a significant health risk to anyone.

Examples for paragraph (b)—

1 A hot water service is installed in a house without a temperature control device resulting in a risk that an occupier of the house will be scalded by hot water.

2 An on-site sewage treatment plant is not properly connected to a building resulting in a risk that untreated sewage will flow onto adjoining premises.

**guideline** means a guideline made by the chief executive under section 154.

**holder,** of a licence, means the person to whom the licence has been granted under this Act.

**information** includes a document.

**information notice,** about a decision, means a notice stating—

(a) the decision; and

(b) the reasons for the decision; and

(c) that the person to whom the notice is given may, within 28 days after the notice is given to the person—

(i) apply to QBCC for an internal review of the decision under the *Queensland Building and Construction Commission Act 1991*, part 7, division 3; or

(ii) apply to QCAT for an external review of the decision under the *Queensland Building and Construction Commission Act 1991*, part 7, division 3; and

(d) how to apply for a review of the decision.

**infringement notice** see the *State Penalties Enforcement Act 1999*, schedule 2.

**inspection certificate** means an inspection certificate as prescribed by regulation.
**inspector** means a person who holds an appointment as an inspector under section 139(1).

**internal review decision** means a decision made by the council as an internal reviewer under the *Queensland Building and Construction Commission Act 1991*, section 86C.

**interstate or New Zealand licence** means a licence granted by an interstate or New Zealand licensing authority.

**interstate or New Zealand licensing authority** means an entity established under the law of another State or New Zealand having functions similar to the commissioner’s functions relating to plumbing and drainage.

**investigator** means a person appointed as an investigator under the *Queensland Building and Construction Commission Act 1991*, section 104B(1) to investigate, monitor and enforce compliance with this Act.

**kitchen greywater** means greywater from—

(a) a kitchen; or

(b) another part of a domestic dwelling that regularly produces significant amounts of greywater contaminated with grease or oil.

**land application area** means an area where greywater, or effluent from an on-site sewage treatment plant, is disposed of by subsurface or surface irrigation.

**licence** means a licence granted under this Act.

**licensee** means a person who holds a licence under this Act.

**local government**, in relation to work, a facility or premises, means the local government for the local government area in which—

(a) the work is carried out, or is to be carried out; or

(b) the facility or premises are located.

*Note—*

See also section 11.

**member**—
(a) means a person who holds an appointment as a member of the council under section 109(1); or

(b) for part 5, division 3, subdivision 3, see section 123.

**non-review period**, for conditions of a licence, means a period—

(a) of not more than 2 years after the decision to impose the conditions, or confirm or change the conditions, takes effect; and

(b) within which the licensee may not apply for a review of the conditions under part 2, division 7.

**notice** means a written notice.

**notifiable work** see section 6(3).

**occupier**, of a place, includes the following—

(a) if there is more than 1 person who apparently occupies the place—any 1 of the persons;

(b) any person at the place who is apparently acting with the authority of a person who occupies the place;

(c) if no-one apparently occupies the place—the person who is the owner of the place.

**on-site sewage facility** means—

(a) a facility, other than an environmentally relevant on-site sewage facility, installed on premises, that includes—

(i) an on-site treatment plant on the premises for treating sewage produced on the premises; and

(ii) either—

(A) a land application area on the premises for disposal of the effluent produced by the on-site treatment plant; or

(B) a tank for storing on the premises the effluent produced by the on-site treatment plant for later disposal off the premises by collection from the tank; or
(b) a facility, other than an environmentally relevant on-site sewage facility, installed on premises, that—

(i) includes an on-site treatment plant on the premises for treating sewage produced on the premises; and

(ii) disposes of the effluent produced by the on-site treatment plant off the premises—

(A) if the facility is installed only for testing purposes—into a sewage system; or

(B) by common effluent drainage; or

(C) in another way, stated in the permit for the installation of the facility; or

(c) a dry-vault toilet or a chemical, composting or incinerating toilet.

on-site sewage treatment plant means a sewage treatment plant that is, or is designed to be, part of an on-site sewage facility installed on premises.

owner means—

(a) for a building or structure—the owner of the building or structure within the meaning of the Building Act 1975; or

(b) for land (whether or not a building or other structure is on the land)—the owner of the land within the meaning of the Neighbourhood Disputes (Dividing Fences and Trees) Act 2011, section 14.

panel means a panel established under section 130.

panel member means a person who holds an appointment to a panel under section 131(1).

permit means a permit—

(a) that authorises the carrying out for premises of either or both the permit work or notifiable work, stated in the permit for the premises; and

(b) that is issued by—
(i) if the work is to be carried out by or for a public sector entity—

(A) the public sector entity; or

(B) the local government for the local government area in which the premises is located; or

(ii) otherwise—the local government for the local government area in which the premises is located.

permit work see section 6(2).

pipe see the glossary.

plan, for plumbing or drainage work, means a document that contains details of the plumbing or drainage work carried out, or to be carried out, on premises, and includes a pictorial representation of the work.

plumbing means—

(a) an apparatus, fitting or pipe for—

(i) supplying water to premises from a water service provider’s infrastructure or a water storage tank; or

(ii) carrying water within premises; or

(b) an apparatus, fitting, fixture or pipe, above ground level, that carries sewage on premises to drainage; or

(c) a greywater treatment plant or greywater diversion device.

Plumbing Code of Australia see section 8.

plumbing or drainage work means plumbing work or drainage work.

plumbing work includes—

(a) installing, changing, extending, disconnecting, taking away, maintaining and testing plumbing; and

(b) installing a water meter, as part of a water service provider’s infrastructure, to measure the volume of water supplied from the infrastructure to premises.
Examples—
- assembling pipes and fittings in a workshop
- installing pipes and fittings in a building

practical experience, for a licence or an endorsement, means the practical experience required for the licence or endorsement, decided by the commissioner under section 14(a) or 26(a).

premises means—
(a) a building or other structure; or
(b) land (whether or not a building or other structure is situated on the land).

prohibited WaterMark product means a WaterMark product prescribed by regulation as a prohibited WaterMark product.

provisional licence means a provisional licence that may be granted under section 19(1)(b).

provisional licensee means a person who holds a provisional licence.

public sector entity—
(a) means—
(i) a department or part of a department; or
(ii) an agency, authority, commission, corporation, instrumentality, office, or other entity, established under an Act for a public or State purpose; or
(iii) a government owned corporation; or
(iv) a rail government entity under the Transport Infrastructure Act 1994; but
(b) does not include a distributor-retailer under the South-East Queensland Water (Distribution and Retail Restructuring) Act 2009, section 8.

pump see the glossary.

QBCC officer means—
(a) an officer or employee of QBCC; or
(b) an employee of another government entity performing work for QBCC under a work performance arrangement within the meaning of the Queensland Building and Construction Commission Act 1991.

qualifications, for a licence or an endorsement, means the qualifications required for the licence or endorsement, decided by the commissioner under section 14(a) or 26(a).

Queensland Development Code see the Building Act 1975, section 13.

Queensland Plumbing and Wastewater Code see section 7(1).

reasonably believes means believes on grounds that are reasonable in the circumstances.

registered training organisation see the National Vocational Education and Training Regulator Act 2011 (Cwlth), section 3.

relevant person, for notifiable work, for part 3, division 6, see section 81.

repealed Act means the repealed Plumbing and Drainage Act 2002.

representation means a claim, promise, publication, statement or other representation made in any way, including, for example, in advertising material.

responsible person, for plumbing or drainage work, means a person who—
(a) carries out the plumbing or drainage work; or
(b) supervises the carrying out of, or directs another person to carry out, the work.

retail water service—
(a) means a water service that is the reticulation of water in a service area, or a connection area, for a water service; but
(b) does not include—

(i) an irrigation service or a bulk water service in any area; or

(ii) the supply of recycled water in any area.

**sanitary drain** means a drain, other than a pipe that is part of common effluent drainage, that is directly connected to, and used to carry discharges from, a soil or waste pipe for individual premises.

**sanitary drainage** means an apparatus, fitting or pipe for collecting and carrying discharges from sanitary plumbing, or from a fixture directly connected to a sanitary drain, to a sewerage system, on-site sewage facility or greywater use facility, including—

(a) disconnector gullies; and

(b) bends at the base of stacks or below ground level; and

(c) for connection to an on-site sewage facility—a pipe, other than a soil or waste pipe, used to carry sewage to or from the facility; and

(d) pipes, above ground level, installed using drainage principles.

**sanitary plumbing** means an apparatus, fitting, fixture or pipe, above ground level, for carrying sewage to a sanitary drain.

**septic tank** see the glossary.

**service area** see the Water Supply (Safety and Reliability) Act 2008, schedule 3.

**sewage** see the Water Supply (Safety and Reliability) Act 2008, schedule 3.

**sewage treatment plant** means plant for the biological, physical or chemical treatment of sewage.

**sewerage service provider** see the Water Supply (Safety and Reliability) Act 2008, schedule 3.

**sewerage system** means infrastructure used to receive, transport and treat sewage or effluent, including, for example,
access chambers, engines, machinery, outfalls, pumps, sewers, structures and vents.

**sewered area** means—

(a) a service area for a sewerage service under the *Water Supply (Safety and Reliability) Act 2008*; or

(b) a connection area for a wastewater service under the *South-East Queensland Water (Distribution and Retail Restructuring) Act 2009*.

**show cause notice**—

(a) for part 2, division 10—see section 50(1); or

(b) for part 6, division 4—see section 144(2).

**show cause period** see section 50(2)(c).

**siphon** see the glossary.

**spent conviction** means a conviction—

(a) for which the rehabilitation period under the *Criminal Law (Rehabilitation of Offenders) Act 1986* has expired under that Act; and

(b) that is not revived as prescribed by section 11 of that Act.

**tap** see the glossary.

**temporary member** see section 111(1).

**trainee** means an apprentice, student or other person who—

(a) is enrolled in a course that—

(i) is conducted by a registered training organisation and leads to the issue of a VET qualification, or a VET statement of attainment, under the *National Vocational Education and Training Regulator Act 2011* (Cwlth); and

(ii) relates to plumbing or drainage work; and

(b) has agreed with an employer and registered training organisation to take part in a vocational placement.

**treatment plant** means—
(a) a greywater treatment plant; or
(b) an on-site sewage treatment plant.

**treatment plant approval** means—
(a) a treatment plant testing approval; or
(b) a treatment plant use approval.

**treatment plant testing approval** means an approval that allows a treatment plant to be tested on premises in compliance with the conditions of the approval.

**treatment plant use approval** means an approval that allows a treatment plant to be used on premises in compliance with the conditions of the approval.

**tribunal** see the *Planning Act 2016*, schedule 2.

**unlicensed person** means a person who is not the holder of a licence.

**unregulated work** see section 6(5).

**valve** see the glossary.

**water heater** see the glossary.

**WaterMark product** means a product mentioned in the WaterMark Schedule of Products or WaterMark Schedule of Excluded Products.

**WaterMark Schedule of Excluded Products** see the Plumbing Code of Australia.

**WaterMark Schedule of Products** see the Plumbing Code of Australia.

**water meter** means a device, and related equipment, for measuring the volume of water supplied to premises.

*Example of equipment related to the device*—
(a) pulse meter associated with the device

**water plumbing** means an apparatus, fitting or pipe for carrying water within premises.

**water service** means—
(a) water harvesting or collection, including, for example, water storages, groundwater extraction or replenishment and river water extraction; or
(b) the transmission of water; or
(c) the reticulation of water; or
(d) drainage, other than stormwater drainage; or
(e) water treatment or recycling.

water service provider, for premises, means the service provider under the Water Supply (Safety and Reliability) Act 2008, chapter 2, part 3 who provides a retail water service for the premises.

water supply system means infrastructure used to supply water to premises, whether or not the infrastructure is also used to store or treat water, that consists of—
(a) a water main; and
(b) a pipe that connects the water main to the premises; and
(c) any of the following—
   (i) valves;
   (ii) engines;
   (iii) pumps;
   (iv) machinery;
   (v) other works.