



Energy and Water Ombudsman Act 2006

Energy and Water Ombudsman Regulation 2007

Current as at 1 July 2015

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Queensland

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Part 1 Preliminary

1 Short title

This regulation may be cited as the *Energy and Water Ombudsman Regulation 2007*.

2 Commencement

This regulation commences on 1 July 2007.

Part 2 General provisions

3 Requirement of retailer to notify event starting scheme participation

- (1) This section applies to a retailer who first enters into a contract for the provision of, or who first starts to provide, customer (energy) retail services to a small customer (energy).
- (2) The retailer must, within 10 business days after entering into the contract or starting to provide the services, give the energy and water ombudsman notice of that fact in the form approved under section 82 of the Act.

Maximum penalty—20 penalty units.

Note—

The events mentioned in subsection (1) mark the start of scheme participation. See section 64(1) of the Act.

4 Prescribed amounts for participation fee for Maranoa and Western Downs Regional Councils—Act, s 67

- (1) This section applies if the Maranoa Regional Council or the Western Downs Regional Council is an energy entity providing—
 - (a) customer connection services under the *Gas Supply Act 2003*; or
 - (b) customer retail services as an exempt seller under the *NERL (Qld)*.
- (2) For the Maranoa Regional Council, the amount prescribed for section 67(1)(a)(i) of the Act and for section 67(1)(f) of the Act is \$50.
- (3) For the Western Downs Regional Council, the amount prescribed for section 67(1)(a)(i) of the Act and for section 67(1)(f) of the Act is \$250.
- (4) In this section—

NERL (Qld) see the *National Energy Retail Law (Queensland) Act 2014*, section 3.