

Queensland



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Service Delivery and Performance Commission Bill 2005

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2005

A Bill

for

An Act to provide for the establishment and operation of a Service Delivery and Performance Commission, and for other purposes

The P	arlia	ment of Queensland enacts—	1
Part	1	Preliminary	2
1	Sh	ort title	3
		This Act may be cited as the Service Delivery and Performance Commission Act 2005.	4 5
2	Dic	etionary	6
		The dictionary in the schedule defines particular words used in this Act.	7 8
3	Ме	aning of <i>agency</i>	9
	(1)	Each of the following entities is an agency—	10
		(a) a public sector unit other than an excluded entity;	11
		(b) any other government entity, other than an excluded entity, prescribed under a regulation for this section;	12 13
		(c) the Queensland Police Service.	14
	(2)	In this section—	15
		excluded entity means any of the following—	16
		(a) the Crime and Misconduct Commission;	17
		(b) a government owned corporation;	18
		(c) the integrity commissioner;	19
		(d) the Office of the Information Commissioner;	20
		(e) the Office of the Ombudsman;	21
		(f) the parliamentary crime and misconduct commissioner;	22
		(a) the Queensland Audit Office	23

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4	Act	binds all persons	1
	(1)	This Act binds all persons including the State.	2
	(2)	Subsection (1) does not make the State liable for an offence.	3
5	Obj	ect of Act	4
		The object of this Act is to help the government of the State—	5
		(a) to meet the expectations of the community about the delivery of government services; and	6 7
		(b) to reduce inefficiencies, duplication and wastage in the delivery of government services; and	8 9
		(c) to improve the accountability of agencies for their delivery of services; and	10 11
		(d) to improve the delivery of government services by ensuring agencies use resources effectively and efficiently and adopt best practices; and	12 13 14
		(e) to encourage agencies to be proactive about establishing effective and appropriate performance frameworks, including planning and reporting practices; and	15 16 17
		(f) to promote in agencies a culture of continuous improvement and performance management, including risk management.	18 19 20
Part	2	Establishment of commission	21
		and related matters	22
6	Est	ablishment of commission	23
		The Service Delivery and Performance Commission is established.	24 25
7	Coi	mmission represents the State	26
	(1)	The commission represents the State.	27

	(2)	Without limiting subsection (1), the commission has the status, privileges and immunities of the State.	1 2
8	Со	mmissioners	3
		The commission consists of the following members—	4
		(a) the chairperson;	5
		(b) the chief executive of the treasury department;	6
		(c) the public service commissioner;	7
		(d) at least 2 other members.	8
Par	t 3	Commission's role	9
9	Me	aning of <i>information</i> for pt 3	10
		In this part—	11
		information includes a document.	12
10	Un	dertaking reviews	13
		The commission's main function is to undertake reviews under part 4 and report to the Minister on the outcome of each review.	14 15 16
11	Oth	ner functions	17
		The commission also has the following functions—	18
		(a) to prepare annual service delivery and performance reports and give them to the Minister;	19 20
		(b) to develop enhanced performance targets for particular agencies or particular services;	21 22
		(c) to educate agencies about managing and monitoring their own performance;	23 24

		(d)	to establish standards for internal government planning and reporting practices about service delivery across the public sector.	1 2 3
12	Fu	nctio	ns performed in furtherance of object	4
			commission must have regard to the object of this Act in forming its functions.	5 6
13	Но	w fur	nctions may be performed	7
	(1)	othe	commission may make enquiries, gather information and erwise engage in activities necessary to perform its etions.	8 9 10
	(2)	In po	erforming its functions, the commission—	11
		(a)	need not act in a formal way; and	12
		(b)	may inform itself in the way it considers appropriate; and	13 14
		(c)	may consult with anyone it considers appropriate; and	15
		(d)	may receive written or oral submissions and other information.	1 <i>6</i> 17
	(3)		s section applies to the commission's conduct of a review ect to the terms of the Minister's referral for the review.	18 19
14	An	nual	work program	20
	(1)	prep	ore the start of each financial year, the commission must pare a draft annual work program for the financial year and it to the Minister.	21 22 23
	(2)		er considering the draft, the Minister must establish the unission's work program for the financial year.	24 25
	(3)		Minister may vary a work program for a financial year ore or during the financial year.	26 27
	(4)	In th	nis section—	28
		worl	k program, for a financial year, means—	29

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		(a)	all the activities the commission will undertake during the financial year to perform its functions; and	1 2
		(b)	the times the activities will be undertaken.	3
15	Ag	encie	es to co-operate	4
		com	functions of each agency include co-operating with the mission in the performance by the commission of its tions.	5 6 7
16	Re	quire	ment to give information for annual report	8
	(1)	perfe to the exec	the purpose of preparing an annual service delivery and ormance report, the commission may give a written notice ne chief executive of a department requiring that chief entire to give stated information to the commission by a ed day each year.	9 10 11 12 13
	(2)	This	section does not limit section 17.	14
17	Pro	duct	ion requirement	15
	(1)	exec	commission may give a written notice to an agency chief cutive requiring the agency chief executive to give to the mission, by a stated time, stated information in the next possession or control relating to the activities of an acy.	16 17 18 19 20
	(2)	the	notice may be given only if it is reasonably necessary for commission to have the information to perform its tions.	21 22 23
	(3)	The	notice must state that it is given under this section.	24
18	Pro	tecti	on from liability for complying with requirement	25
	(1)		section applies to the giving of information to the mission in compliance with a requirement under this part.	26 27
	(2)	wou	erson may give the information despite any other law that ld otherwise prohibit or restrict the giving of the rmation.	28 29 30

s 19 11 s 20

	(3)	commission, the person is not liable, civilly, criminally or	2
	(4)	· · · · · · · · · · · · · · · · · · ·	4 5
		(a) breached any code of professional etiquette or ethics; or	6
		· / I	7
	(5)	Without limiting subsections (3) and (4)—	9
			10 11
		confidentiality about the information under an Act, oath	12 13 14
			15 16
			17 18
19	Cla	nims of privilege preserved	19
			20 21
20	Otl	ner excepted information	22
		required to give information in an agency's possession or control if the agency chief executive reasonably considers	23 24 25 26
			27 28
		., 1 5	29 30

			(ii)	prejudice the investigation of a contravention or possible contravention of a law in a particular case; or	1 2 3
			(iii)	prejudice an investigation under the <i>Coroners Act</i> 2003 or an inquiry or inquest into a death under the <i>Coroners Act</i> 1958; or	4 5 6
			(iv)	enable the existence or identity of a confidential source of information, in relation to the enforcement or administration of a law, to be ascertained; or	7 8 9 10
			(v)	endanger a person's life or physical safety; or	11
			(vi)	prejudice the effectiveness of a lawful method or procedure for preventing, detecting, investigating or dealing with a contravention or possible contravention of a law; or	12 13 14 15
			(vii)	have another effect prescribed under a regulation for this section; or	16 17
		(b)		ould otherwise not be in the public interest to give nformation.	18 19
Part	4			Reviews	20
Divis	ion	1		Starting or ending a review	21
21	Re	ferral	from	n Minister	22
	(1)	The	Minis	ster may refer a matter to the commission for review.	23
	(2)	The	Minis	ster may amend a referral at any time.	24
22	Ма	tters	that i	may be included in referral	25
		may,		a review is conducted appropriately, the Minister on referring a matter for review, do any of the	26 27 28

	(a)	ask the commission to consider, and advise the Minister, whether a review is warranted;	1 2
	(b)	give terms of reference for the review;	3
	(c)	state the entities with whom the commission must consult for the review;	4 5
	(d)	state a period within which the commission must give the Minister its report on the review;	6 7
	(e)	ask the commission to give a draft report to the Minister, another Minister, a chief executive or another stated entity for comment before finalising the review;	8 9 10
	(f)	ask the commission to make recommendations about a stated matter.	11 12
23	Review	on commission's initiative	13
		commission may also conduct a review, with the ister's approval, on its own initiative.	14 15
24	Minister	may end review	16
	for a	Minister may withdraw a referral or revoke an approval particular review if the Minister considers it appropriate my reason including, for example, that—	17 18 19
	(a)	the review should be undertaken in another way; or	20
	(b)	the review is not a justifiable use of resources.	21
25	Matters	to be in writing	22
		ferral, amendment, approval, withdrawal or revocation of Minister under this division must be in writing.	23 24

Division 2			Conduct and scope of reviews	
26	Pu	rpose	•	2
			purpose of a review is to help the Minister to further the ct of this Act.	3 4
27	Тур	oes o	f review	5
	(1)	A re	view may relate to—	6
		(a)	the delivery of services by a particular agency or agencies; or	7 8
		(b)	initiatives of a particular agency or agencies; or	9
		(c)	a particular aspect of the delivery of services by the whole or part of the public sector.	10 11
	(2)		eview may be a single review of matters stated in section (1) or a periodic review of the matters.	12 13
28	Wh	nat a i	review may involve	14
		With	nout limiting what a review may involve, it may—	15
		(a)	measure the delivery of services; or	16
		(b)	develop benchmarks for the delivery of services and compare service delivery against the benchmarks; or	17 18
		(c)	identify opportunities to improve the delivery of services; or	19 20
		(d)	identify ways of reducing waste and duplication; or	21
		(e)	assess appropriate funding adjustments to achieve optimal service delivery; or	22 23
		(f)	assess the priorities on the basis of which resources are allocated or should be allocated; or	24 25
		(g)	identify areas of excellence; or	26
		(h)	identify areas for further improvement; or	27
		(i)	deal with anything else decided by the Minister in a referral under division 1.	28 29

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29	No	tice o	of proposed review	1
		by, com ager	ore conducting a review relating to the delivery of services or initiatives of, a particular agency or agencies, the amission must give written notice to the agency or notices and to the Minister responsible for the agency or notices.	2 3 4 5 6
Divi	sion	3	Report following a review	7
30	Re	port 1	to be prepared and tabled	8
	(1)		commission must prepare a report for each review it appletes and give the report to the Minister.	9 10
	(2)		er receiving the report, the Minister must table it in the islative Assembly.	11 12
31	Aff	ected	d agencies to be given a draft report	13
	(1)	relat	s section applies if the commission conducts a review ting to the delivery of services by, or initiatives of, a icular agency or agencies.	14 15 16
	(2)	The	commission must—	17
		(a)	prepare a draft report for the review; and	18
		(b)	give copies of the draft report to the agency or agencies; and	19 20
		(c)	give the agency or agencies a reasonable opportunity to respond to the draft report; and	21 22
		(d)	have regard to any response before preparing a final report for the review and giving it to the Minister.	23 24
	(3)		ss response, an agency may ask the commission to include articular statement in the commission's final report.	25 26
32	Со	ntent	t	27
		A re	eport must include—	28

		(a)	a variety of viewpoints and options representing alternative ways of addressing the issues covered by the report; and	1 2 3
		(b)	the commission's recommendations relating to the issues; and	4 5
		(c)	details of the consultation undertaken in the course of the review; and	6 7
		(d)	any statement the commission is asked to include under section 31(3).	8 9
33	Pro	ocedu	re for reporting sensitive information	10
	(1)	info a d	section applies if the commission considers that rmation that, apart from this section, would be included in raft report or final report for a review is sensitive rmation.	11 12 13 14
	(2)	The repo	commission need not include the information in the rt.	15 16
	(3)		e report is a final report, the commission may include the rmation in a separate document given to the Minister.	17 18
	(4)	In th	is section—	19
		sens	itive information means information—	20
		(a)	that it would be contrary to the public interest to disclose publicly for a reason mentioned in section 20(a); or	21 22 23
		(b)	that it would be contrary to the public interest to disclose publicly because disclosure could—	24 25
			(i) have a serious adverse effect on the commercial interests of an agency or any person; or	26 27
			(ii) reveal trade secrets of an agency or any person; or	28
			(iii) cause damage to the relations between the Government of the State and another Government; or	29 30 31

		(c) for which, in any judicial proceeding, the State would have a basis for claiming that disclosure should not be permitted.	1 2 3
Par	t 5	Annual report about departments	4 5
34	Ke	y performance indicators	6
		For this part, the Minister must establish key performance indicators for measuring the service delivery and performance of departments.	7 8 9
35	An	nual service delivery and performance report	10
	(1)	By 31 October in each year, the commission must prepare and give to the Minister a report about the service delivery and performance of departments, during the previous financial year, assessed against the key performance indicators established under section 34.	11 12 13 14 15
	(2)	Within 14 sitting days after receiving the report, the Minister must table it in the Legislative Assembly.	16 17
Par	t 6	Commission's operation	18
Divi	sion	1 Chairperson	19
36	Ro	le of chairperson	20
	(1)	The chairperson is the commission's chief executive officer.	21
	(2)	The chairperson is responsible for the administration of the commission, including the management of the staff members	22 23

		of the commission, and the proper performance of the commission's functions.	1 2
	(3)	A document of the commission that is required to be authenticated is sufficiently authenticated if it is signed by the chairperson.	3 4 5
	(4)	The chairperson may delegate the chairperson's powers relating to the administration of the commission to an appropriately qualified staff member of the commission.	6 7 8
	(5)	In this section—	9
		appropriately qualified includes having qualifications or experience appropriate to exercise the power.	10 11
37	Act	ting chairperson	12
	(1)	The Governor in Council may appoint an eligible person to act as the chairperson—	13 14
		(a) during a vacancy in the office; or	15
		(b) during any period, or all periods, when the chairperson is absent from duty or from the State or, for another reason, can not perform the duties of the office.	16 17 18
	(2)	In this section—	19
		<i>eligible person</i> means an appointed commissioner or another person eligible to be an appointed commissioner.	20 21
Divi	sion	2 Meetings and other business	22
38	Del	legation by commission	23
		The commission may delegate its powers under this Act to a commissioner.	24 25
39	Co	nduct of business	26
		Subject to this division, the commission may conduct its business, including its meetings, in the way it considers appropriate.	27 28 29

40	Tin	nes and places of meetings	1
	(1)	Commission meetings are to be held at the times and places the chairperson decides.	2 3
	(2)	However, the chairperson must call a meeting if asked, in writing, to do so by at least 4 commissioners.	4 5
	(3)	Also, the chairperson must call a meeting at least once in each quarter.	6 7
41	Qu	orum	8
		A quorum for a commission meeting is any 4 commissioners.	9
42	De	puties for certain commissioners	10
	(1)	This section applies to a commissioner who is the chief executive of the treasury department or the public service commissioner.	11 12 13
	(2)	The commissioner may, by signed writing, appoint a public service officer as his or her deputy.	14 15
	(3)	The commissioner's deputy may attend a commission meeting in the commissioner's absence and exercise the commissioner's powers under this Act at the meeting.	16 17 18
	(4)	A deputy attending a commission meeting is to be counted in deciding if there is a quorum for the meeting.	19 20
43	Pre	esiding at meetings	21
	(1)	The chairperson is to preside at all commission meetings at which the chairperson is present.	22 23
	(2)	If the chairperson is absent from a commission meeting, the acting chairperson (if any) is to preside.	24 25
	(3)	If the chairperson and any acting chairperson are absent from a commission meeting, the commissioner chosen by the commissioners present is to preside.	26 27 28

44	Conduct of meetings				
	(1)	to ta	commission may hold meetings, or allow commissioners ke part in its meetings, by using any technology allowing onably contemporaneous and continuous communication veen persons taking part in the meeting.	2 3 4 5	
	(2)		erson who takes part in a commission meeting under ection (1) is taken to be present at the meeting.	6 7	
	(3)		ecision at a commission meeting must be a unanimous sion of the commissioners present.	8 9	
45	De	cisior	ns outside meetings	10	
			ecision of the commission, other than a decision at a mission meeting, is validly made if—	11 12	
		(a)	the decision is made with the written agreement of at least 4 commissioners; and	13 14	
		(b)	notice of the proposed decision is given under procedures approved by the commission.	15 16	
46	Mir	nutes	and record of decisions	17	
		The	commission must keep—	18	
		(a)	minutes of its meetings; and	19	
		(b)	a record of any decisions under section 45.	20	
Divi	sion	3	Commission staff and agents	21	
47	Sta	ıff me	embers of the commission	22	
	(1)		commission may employ the officers and employees the mission considers necessary for the commission.	23 24	
	(2)		staff members of the commission are to be employed or the <i>Public Service Act 1996</i> .	25 26	

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48	Sta	ff subject to direction by chairperson	1
		The staff members of the commission are subject to the direction of the chairperson in relation to the performance of the commission's functions.	2 3 4
49	Ag	ents	5
	(1)	To meet temporary circumstances, the commission may engage suitably qualified persons to provide it with services, information or advice.	6 7 8
	(2)	A person engaged under subsection (1) is engaged on the terms and conditions decided by the commission and not under the <i>Public Service Act 1996</i> .	9 10 11
Part	7	Appointed commissioners	12
50	Ар	pointment	13
	(1)	The chairperson and the other appointed commissioners are to be appointed by the Governor in Council.	14 15
	(2)	The appointment must state the period of the appointment.	16
	(3)	The appointment is to be made under this Act and not under the <i>Public Service Act 1996</i> .	17 18
51	Со	ntract of employment	19
	(1)	Each appointed commissioner must enter into a written contract of employment with the Minister.	20 21
	(2)	The contract of employment must include the conditions of employment including the remuneration and allowances to which the commissioner is entitled.	22 23 24
52	Ар	pointment full-time or part-time	25
	(1)	The chairperson is to be appointed on a full-time basis.	26

	(2)	The other appointed commissioners are to be appointed on a part-time basis.	1 2
53	Lea	ave of absence	3
		An appointed commissioner may take leave of absence as authorised under his or her contract of employment.	4 5
54	Eli	gibility	6
		A person is ineligible for appointment as an appointed commissioner if the person—	7 8
		(a) has a conviction for an indictable offence; or	9
		(b) is an insolvent under administration; or	10
		(c) holds office as any of the following—	11
		(i) the auditor-general;	12
		(ii) the information commissioner;	13
		(iii) the integrity commissioner;	14
		(iv) an officer of the Crime and Misconduct Commission;	15 16
		(v) the ombudsman.	17
55	Cri	minal history checks to confirm eligibility	18
	(1)	To help decide whether a person is suitable for nomination for appointment as an appointed commissioner, the Minister may ask the police commissioner for a written report about the person's criminal history.	19 20 21 22
	(2)	However, the Minister may only make a request under subsection (1) if the person has given the Minister written consent for the request.	23 24 25
	(3)	If asked by the Minister, the police commissioner must give the Minister a written report about the criminal history of the person.	26 27 28

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	(4)	The duty imposed on the police commissioner applies only to information in the police commissioner's possession or to which the police commissioner has access.	1 2 3
	(5)	The Minister must destroy a report given to the Minister under this section as soon as practicable after it is no longer needed for the purpose for which it was requested.	4 5 6
56	Re	signation	7
		An appointed commissioner may resign by giving a signed notice of resignation to the Minister.	8 9
57	Pre	eservation of rights	10
	(1)	This section applies if a public service officer is appointed as an appointed commissioner.	11 12
	(2)	The person retains all rights that have accrued to the person because of employment as a public service officer, or that would accrue in the future to the person because of that employment, as if service as an appointed commissioner were a continuation of service as a public service officer.	13 14 15 16 17
	(3)	If the person stops being an appointed commissioner and again becomes a public service officer, the person's service as an appointed commissioner is to be regarded as service of a similar kind in the public service for the purpose of determining the person's rights as a public service officer.	18 19 20 21 22
Part	t 8	Miscellaneous	23
58	Qu	arterly reports	24
		As soon as practicable after the end of each quarter, the commission must give the Minister a report on its operations for the quarter.	25 26 27

59	Ар	plica	tion of other Acts to the commission	1
		The	commission is—	2
		(a)	a unit of public administration under the <i>Crime and Misconduct Act 2001</i> ; and	3 4
		(b)	a statutory body under the Financial Administration and Audit Act 1977; and	5 6
		(c)	a statutory body under the <i>Statutory Bodies Financial</i> Arrangements Act 1982.	7 8
60		liabi od fa	lity for defamation if statement or report made in ith	9 10
	(1)	state	a lawful excuse for the publication of any defamatory ement made to the commission or in a report of the emission that the publication is made in good faith and is, urports to be, made for this Act.	11 12 13 14
	(2)	In th	nis section—	15
		repo	ort of the commission—	16
		(a)	means any report of the commission under this Act; and	17
		(b)	includes a separate document mentioned in section 33(3).	18 19
61	Pro	otecti	on from liability	20
	(1)		official is not civilly liable to someone for an act done, or ssion made, honestly and without negligence under this	21 22 23
	(2)		ubsection (1) prevents a civil liability attaching to an cial, the liability attaches instead to the State.	24 25
	(3)	In th	nis section—	26
		com	cial means a commissioner, a staff member of the amission, an agent of the commission or another employee ne State.	27 28 29

62	Co	ntidentiality	1
	(1)	This section applies to a person who—	2
		(a) is or has been a commissioner, a staff member of the commission, an agent of the commission or another employee of the State; and	3 4 5
		(b) in that capacity acquired protected information or has access to, or custody of, a document containing protected information.	6 7 8
	(2)	The person must not make a record of the information, or disclose the information or give access to the document to anyone else, except—	9 10 11
		(a) to the extent necessary to perform the person's functions under or relating to this Act; or	12 13
		(b) if the making of the record, disclosure or giving of access is otherwise required or permitted by law.	14 15
	(3)	In this section—	16
		protected information means information that—	17
		(a) is obtained by a person to whom this section applies in relation to a review under this Act or an annual service delivery and performance report; and	18 19 20
		(b) is not publicly available.	21
63	En	forcement provisions	22
	(1)	A person who contravenes section 62 commits an offence.	23
		Maximum penalty—200 penalty units or 1 years imprisonment.	24 25
	(2)	A person must comply with a production requirement unless the person has a reasonable excuse.	26 27
		Maximum penalty—30 penalty units.	28
	(3)	A person must not state anything to the commission, in response to a production requirement, that the person knows is false or misleading in a material particular.	29 30 31
		Maximum penalty—30 penalty units.	32

(4)	proc the	erson must not give to the commission, in response to a fluction requirement, a document containing information person knows is false or misleading in a material icular.	1 2 3 4
	Max	ximum penalty—30 penalty units.	5
(5)		section (4) does not apply to a person who, when giving document—	6 7
	(a)	informs the commission, to the best of the person's ability, how it is false or misleading; and	8 9
	(b)	gives the correct information to the commission, if the person has, or can reasonably obtain, the correct information.	10 11 12
(6)	For	a proceeding for an offence against subsection (3) or (4)—	13
	(a)	it is enough for the complaint starting the proceeding to state the relevant statement or document was 'false or misleading' to the defendant's knowledge, without specifying which; and	14 15 16 17
	(b)	in the proceeding, evidence that the statement or document was made or given recklessly is evidence that it was made or given so as to be false or misleading.	18 19 20
(7)	An o	offence against this Act is a summary offence.	21
Ар	•	ed forms chairperson may approve forms for use under this Act.	22 23
-			
Re	•	ion-making power	24
	The Act.	Governor in Council may make regulations under this	25 26
Re	view	of commission's performance	27
		ing the third year of the commission's establishment, the ister must—	28 29
	(a)	review the commission's performance of its functions; and	30 31

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Service Delivery	and Performance	Commission
	Bill 2005	

		(b) table in the Legislative Assembly a report on the outcome of the review.	1 2
67	Ехр	This Act expires on the day that is 5 years after this section commences.	3 4 5
Part	9	Transitional	6
68	Firs	et annual work program	7
	(1)	The commission's first annual work program established under section 14 must relate to the period starting on the day that section commences and ending on 30 June 2007.	8 9 10
	(2)	Section 14(1) does not apply to the first annual work program.	11
69	Firs	et annual service delivery and performance report	12
		The first annual service delivery and performance report is due by 31 October 2007 and must relate to the period starting on the day section 35 commences and ending on 30 June 2007.	13 14 15 16
70	Firs	t quarterly report	17
		The first report under section 58 is due after the end of the first full quarter after the day section 58 commences and must relate to the period from the day section 58 commences to the end of the full quarter.	18 19 20 21

s 72

Part	10	Amendment of Freedom of Information Act 1992	1 2
71	Act	t amended in pt 10	3
		This part amends the Freedom of Information Act 1992.	4
72		nendment of s 39 (Matter relating to investigations by budsman or audits by Auditor-General etc.)	5 6
	(1)	Section 39, heading, after 'ombudsman'—	7
		insert—	8
		', reviews by Service Delivery and Performance Commission'.	9 10
	(2)	Section 39(1)—	11
		insert—	12
		'(c) a review by the Service Delivery and Performance Commission;'.	13 14
	(3)	Section 39(2), after 'section 92'—	15
		insert—	16
		'or the Service Delivery and Performance Commission Act 2005, section 62'.	17 18

Schedule Dictionary

section 2 2 agency see section 3. 3 agency chief executive means the chief executive (by 4 whatever name called) of an agency. 5 agent, of the commission, means a person engaged by the 6 commission under section 49. 7 annual service delivery and performance report means a 8 report prepared under section 35. 9 appointed commissioner means a member of the commission 10 mentioned in section 8(a) or (d). 11 auditor-general means the Queensland Auditor-General 12 under the Financial Administration and Audit Act 1977. 13 *chairperson* means the commissioner holding an appointment 14 as chairperson under section 50. 15 commission means the Service Delivery and Performance 16 Commission. 17 commissioner means a member of the commission. 18 *conviction* means a conviction other than a spent conviction. 19 criminal history, of a person, means the convictions for 20 indictable offences recorded against the person for offences, 21 in Oueensland or elsewhere, whether before or after the 22 commencement of this Act. 23 delivery of services includes integration of services. 24 government entity see the Public Service Act 1996, section 25 21. 26 *indictable offence* includes an indictable offence dealt with 27 summarily, whether or not the Criminal Code, section 659,1 28 applies to the indictable offence. 29

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¹ Criminal Code, section 659 (Effect of summary conviction for indictable offences)

Schedule (continued)

<i>information</i> , for part 3, see section 9.	1
information commissioner means the Information Commissioner under the Freedom of Information Act 1992.	on 2 3
insolvent under administration means an insolvent under administration under the Corporations Act, section 9.	er 4 5
integrity commissioner means the Queensland Integrit Commissioner under the Public Sector Ethics Act 1994.	ty 6 7
parliamentary crime and misconduct commissioner means the Parliamentary Crime and Misconduct Commissione under the Crime and Misconduct Act 2001.	
police commissioner means the commissioner of the Queensland Police Service.	ne 11 12
production requirement means a requirement under section 17.	on 13 14
<i>public service commissioner</i> means the Public Service Commissioner under the <i>Public Service Act 1996</i> .	ce 15 16
<i>quarter</i> means a 3 month period starting on 1 January, 1 April 1 July or 1 October of any year.	il, 17 18
spent conviction means a conviction—	19
(a) for which the rehabilitation period under the <i>Crimina Law (Rehabilitation of Offenders) Act 1986</i> has expire under that Act; and	
(b) that is not revived as prescribed by section 11 of the Act.	at 23 24
staff member, of the commission, means an officer of employee employed under section 47.	or 25 26
treasury department means the department in which the Financial Administration and Audit Act 1977 is administered	