



*Guide, Hearing and Assistance Dogs Act 2009*

# **Guide, Hearing and Assistance Dogs Regulation 2009**

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**Reprint note**

This is the last reprint before expiry. Expired on 1 September 2019. See SIA s 54.

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Queensland

# Guide, Hearing and Assistance Dogs Regulation 2009

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# Guide, Hearing and Assistance Dogs Regulation 2009

## Part 1 Preliminary

### 1 Short title

This regulation may be cited as the *Guide, Hearing and Assistance Dogs Regulation 2009*.

### 2 Commencement

This regulation commences on 1 July 2009.

### 3 Dictionary

The dictionary in the schedule defines particular words used in this regulation.

### 4 Certificate of disability

- (1) A *certificate of disability*, for a person, is a document—
  - (a) stating that the person has a disability; and
  - (b) signed by a registered health practitioner.
- (2) A document made by an approved training institution stating that the institution is satisfied a person has a vision or hearing impairment is also a *certificate of disability* for the person if—
  - (a) the institution was approved under section 122 of the Act; and
  - (b) the person relies on a guide or hearing dog certified by the institution under section 123 of the Act.

## Part 2                      **Guide, hearing and assistance dogs in public places and public passenger vehicles**

### 5                      **Requirements for identifying coats—Act, s 12(4)**

- (1) It is a requirement for an identifying coat that the coat has an approved badge attached to, and prominently displayed on, the coat.
- (2) In this section—

***approved badge*** means a badge, for a guide, hearing or assistance dog, issued by the chief executive.

## Part 3                      **Trainers of guide, hearing and assistance dogs**

### 6                      **Definition for pt 3**

In this part—

***trainer*** means an approved trainer or an approved training institution.

### 7                      **Records to be kept—Act, s 31(2)(b)**

- (1) For each dog being trained by a trainer, the trainer must keep a record of the following—
  - (a) the name and breed of the dog;
  - (b) the date of birth or the approximate age of the dog;
  - (c) the training history of the dog, including—
    - (i) whether a public access test has been conducted for the dog; and

- (ii) if a public access test has been conducted—  
whether the dog has passed each element of the test;
  - (d) the veterinary history of the dog;
  - (e) the name, if known, of the person for whom the dog is being trained;
  - (f) whether the dog is being trained as a guide, hearing or assistance dog (the dog's *classification*).
- (2) For each dog certified by a trainer, the trainer must keep a record of the following—
  - (a) the name and breed of the dog;
  - (b) the date of birth or the approximate age of the dog;
  - (c) the training history of the dog, including—
    - (i) a record of the public access test conducted for the dog; and
    - (ii) whether the dog has passed each element of the test;
  - (d) the veterinary history of the dog;
  - (e) the name of the person for whom the dog was certified;
  - (f) the classification for which the dog was certified.
- (3) A trainer must also keep a copy of the following—
  - (a) all documents sent to, and received from, the department by the trainer;
  - (b) any written complaints about the provision of a training service by the trainer;
  - (c) a certificate of disability for the handler of each guide, hearing or assistance dog certified by the trainer.
- (4) A trainer must keep the records and copies required under this section for 7 years.

[s 8]

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**8 Requirement to prepare, maintain and implement policy—Act, s 31(2)(c)**

A trainer must prepare, maintain and implement a policy about—

- (a) the confidentiality of personal information held by the trainer about employee trainers and persons being provided with a training service by the trainer; and
- (b) the handling of complaints about the provision of a training service by the trainer.

**9 Insurance cover for trainers—Act, s 31(2)(d)**

A trainer must ensure the trainer has in force public liability insurance cover of at least \$10,000,000.

## **Part 4 Identity cards for handlers**

**11 Form of handler’s identity card—Act, s 45(b)**

The photo on a handler’s identity card must—

- (a) clearly show the face, head and top of the shoulders of the handler facing directly at the camera; and
- (b) clearly show the head of the handler’s guide, hearing or assistance dog facing directly at the camera; and
- (c) show skin tones and have appropriate brightness and contrast; and
- (d) not contain a flash reflection or red eye effect; and
- (e) have been taken no more than 6 months before the handler’s identity card is issued to the handler; and
- (f) be printed in high resolution on photo paper; and
- (g) be between 45mm and 55mm high and between 35mm and 40mm wide.



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## **Part 5**                                 **Identity cards for employee trainers and puppy carers**

### **13**        **Requirements for identity cards—Act, s 56(2)(b)**

The requirements for an identity card issued to an employee trainer or puppy carer are that the card—

- (a) include the following information—
  - (i) the name of the employee trainer or puppy carer;
  - (ii) the name of the approved training institution that employs the employee trainer or puppy carer;
  - (iii) whether the person is an employee trainer or a puppy carer;
  - (iv) the date the card was issued;
  - (v) the date the card expires; and
- (b) include a photo of the employee trainer or puppy carer;  
and
- (c) be approximately 60mm high and 100mm wide.

## Schedule Dictionary

### section 3

*certificate of disability* see section 4.

*classification*, of a dog, see section 7(1)(f).

*registered health practitioner* means—

- (a) a person registered under the Health Practitioner Regulation National Law to practise, other than as a student, in any of the following—
  - (i) the medical profession;
  - (ii) the occupational therapy profession;
  - (iii) the physiotherapy profession;
  - (iv) the psychology profession; or
- (b) a person who is eligible for practising membership of The Speech Pathology Association of Australia Limited ACN 008 393 440.

*trainer*, for part 3, see section 6.