



Commercial and Consumer Tribunal Act 2003

Commercial and Consumer Tribunal Regulation 2003

Reprinted as in force on 26 June 2009

Reprint No. 2D

This reprint is prepared by
the Office of the Queensland Parliamentary Counsel
Warning—This reprint is not an authorised copy

Information about this reprint

This regulation is reprinted as at 26 June 2009. The reprint shows the law as amended by all amendments that commenced on or before that day (Reprints Act 1992 s 5(c)).

The reprint includes a reference to the law by which each amendment was made—see list of legislation and list of annotations in endnotes. Also see list of legislation for any uncommenced amendments.

This page is specific to this reprint. See previous reprints for information about earlier changes made under the Reprints Act 1992. A table of reprints is included in the endnotes.

Also see endnotes for information about—

- **when provisions commenced**
- **editorial changes made in earlier reprints.**

Spelling

The spelling of certain words or phrases may be inconsistent in this reprint or with other reprints because of changes made in various editions of the Macquarie Dictionary (for example, in the dictionary, ‘lodgement’ has replaced ‘lodgment’). Variations of spelling will be updated in the next authorised reprint.

Dates shown on reprints

Reprints dated at last amendment All reprints produced on or after 1 July 2002, authorised (that is, hard copy) and unauthorised (that is, electronic), are dated as at the last date of amendment. Previously reprints were dated as at the date of publication. If an authorised reprint is dated earlier than an unauthorised version published before 1 July 2002, it means the legislation was not further amended and the reprint date is the commencement of the last amendment.

If the date of an authorised reprint is the same as the date shown for an unauthorised version previously published, it merely means that the unauthorised version was published before the authorised version. Also, any revised edition of the previously published unauthorised version will have the same date as that version.

Replacement reprint date If the date of an authorised reprint is the same as the date shown on another authorised reprint it means that one is the replacement of the other.



Queensland

Commercial and Consumer Tribunal Regulation 2003

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Commercial and Consumer Tribunal Regulation 2003

[as amended by all amendments that commenced on or before 26 June 2009]

Part 1 Preliminary

1 Short title

This regulation may be cited as the *Commercial and Consumer Tribunal Regulation 2003*.

2 Commencement

This regulation commences on 1 July 2003.

Part 2 Performance appraisal

3 Entering into performance agreement

- (1) As soon as practicable after a member is appointed, the member must enter into a performance agreement with—
 - (a) if the member is the chairperson—the Minister; or
 - (b) for another member—the chairperson.
- (2) The agreement must be in writing and signed by—
 - (a) the chairperson and the Minister; or
 - (b) the member and the chairperson.

4 Review of member's performance against performance agreement

- (1) A member's performance against the performance agreement

under section 3—

- (a) must be reviewed at least once each year during the term of the member's appointment; and
 - (b) may be reviewed at intervals shorter than 1 year if the chairperson directs, or the member requests, that the member's performance be reviewed.
- (2) The member's performance against the agreement must be reviewed by—
- (a) if the member is the chairperson—the Minister; or
 - (b) for another member—the chairperson.
- (3) After a review, the agreement must be renewed.

5 Code of conduct for member

- (1) The chairperson may develop and approve a code of conduct for the members of the tribunal.
- (2) The code of conduct must be in writing.

Part 3 Case manager's matters

6 Case manager's matters

An application or matter listed in schedule 1 is a case manager's matter.

Part 4 Fees

7 Fees

- (1) The following fees are payable to a person required to appear as a witness in the tribunal—
 - (a) an attendance fee of \$49 for each day;

- (b) if the person travels to and from the tribunal by air and it is reasonable in the circumstances to travel by air—a travelling fee equal to the amount payable for economy class air travel by the person to and from the tribunal;
 - (c) if paragraph (b) does not apply—a travelling fee that is the lesser of the following amounts—
 - (i) the amount actually and properly paid for public transport fares;
 - (ii) if there is no public transport available—40c per kilometre and \$10 for each day;
 - (d) if the person is required to attend to give evidence for more than 1 day, and it is not reasonably practicable for the person to return to the person's place of residence on any day on which the person is required to attend at the tribunal—an accommodation fee of \$90 for each overnight stay.
- (2) The other fees payable under the Act are in schedule 2.

8 Waiver of application fee

- (1) A party may apply to have an application fee waived.
- (2) The application must be made to the director in the approved form.
- (3) The director may waive the application fee.
- (4) In deciding whether to waive the application fee, the director may—
 - (a) consider whether a party has the financial capacity to pay the fee, including, for example, by considering the following—
 - (i) if the party is an individual, whether the party holds a concession card;
 - (ii) whether the party is a non-profit organisation; and
 - (b) require a party to provide documentary evidence to support the application.

Example of documentary evidence—

- a concession card
- a copy of the non-profit organisation's constitution

(5) In this section—

concession card means—

- (a) a health care card or pensioner concession card under the *Social Security Act 1991* (Cwlth); or
- (b) a pensioner concession card issued by the Commonwealth Department of Veterans' Affairs.

non-profit organisation means an organisation not carried on for the profit or gain of its individual members.

Example—

a charity, church, club or environmental protection society

Part 5 Miscellaneous

9 Registry is registry for other entities

For section 20(3) of the Act, the other entities are listed in schedule 3.

10 Interest

- (1) For sections 93(2)(c) and 115(2)(d) of the Act, interest is payable on the amount ordered to be paid—
 - (a) if the parties have entered into a contract—at the rate specified under the contract; or
 - (b) at the rate agreed between the parties; or
 - (c) otherwise—at the rate of 10%.
- (2) The interest is payable on and from the day after the day that the amount became payable until and including the day the amount is paid.

10A Matters for which summary decision may be made—Act, s 125

For section 125(2)(a) of the Act, the following matters are prescribed—

- (a) a building dispute under the *Queensland Building Services Authority Act 1991*; or
- (b) the recovery of a debt under the *Queensland Building Services Authority Act 1991*, section 71; or
- (c) a matter under the *Domestic Building Contracts Act 2000*, section 18, 55, 60 or 84.

11 Contact details and address for service of application or defence

(1) An application¹ or a defence² must state—

- (a) if a solicitor acts for the party—
 - (i) the party's residential or business address; and
 - (ii) the name of the solicitor and, if the solicitor practises in a firm of solicitors, the name of the firm; and
 - (iii) the solicitor's business address; and
 - (iv) if the address specified under subparagraph (iii) is not the party's address for service or is not a Queensland address—an address for service in Queensland including, for example, an address approved by the tribunal as the address for service; and
 - (v) the solicitor's phone number; and
 - (vi) the solicitor's fax number; or
- (b) otherwise—
 - (i) the party's residential or business address; and

1 Section 31 (How to start proceedings) or 32 (Application by a group of individuals) of the Act

2 Section 33 (Defence and counterclaim) of the Act

- (ii) the party's phone number, if any; and
 - (iii) if the party does not have a phone number—a phone number at which the party may be contacted; and
 - (iv) the party's fax number, if any.
- (2) A solicitor may include the solicitor's email address or document exchange address with the details required under subsection (1)(a).
- (3) A party may include the party's email address with the details required under subsection (1)(b).
- (4) Notice of any change in a party's address for service must be filed in the tribunal and served on all other parties.

Part 6 Regulations repealed

12 Regulations repealed

The following regulations are repealed—

- *Liquor (Tribunal) Regulation 2002;*
- *Property Agents and Motor Dealers (Tribunal) Regulation 2002;*
- *Queensland Building Tribunal Regulation 2000;*
- *Retirement Villages (Tribunal) Regulation 2002.*

Schedule 1 Case manager's matters

section 6

Section 31(4)	(How to start proceedings)
Section 39(4)	(Amendment as to parties)
Section 41(1)(b)(i)	(Service of documents)
Section 44(2)	(Informal service)
Section 45(2)	(Tribunal to fix time and place for proceedings)
Section 47(5)	(Way tribunal is to conduct proceedings)
Section 50	(Directions and orders)
Section 52	(Extension of time and waiver of compliance)
Section 61(2)	(Withdrawal by applicant)
Section 61(3)	(Withdrawal by applicant)
Section 61(4)	(Withdrawal by applicant)
Section 62	(Withdrawal by respondent)
Section 76(2)(e)	(Who represents party at other proceedings)
Section 76(3)	(Who represents party at other proceedings)
Section 77	(Tribunal may require witness to attend)
Section 82	(Referral of matters for expert report)
Section 118(1)	(Method of mediation)

Schedule 2 Fees

section 7(2)

Part 1 Application fees

		\$
1	Application under section 102 of the Act for a review under—	
	(a) the <i>Architects Act 2002</i> , section 121(1)	240.00
	(b) the <i>Building Act 1975</i> , section 205(2)	240.00
	(c) the <i>Disability Services Act 2006</i> , section 108(1)(a), 108(1)(b) or 113(2)(a).	60.00
	(d) the <i>Plumbing and Drainage Act 2002</i> , section 129(2)	240.00
	(e) the <i>Professional Engineers Act 2002</i> , section 122(1)	240.00
	(f) the <i>Property Agents and Motor Dealers Act 2000</i> —	
	(i) section 483	60.00
	(ii) section 501	125.00
	(g) the <i>Queensland Building Services Authority Act 1991</i> , section 87	240.00
2	Application under section 113 of the Act—	
	(a) for an extension of time under the <i>Property Agents and Motor Dealers Act 2000</i> , section 511(1)	60.00
	(b) to hear and decide—	
	(i) an application made to the tribunal under the <i>Body Corporate and Community Management Act 1997</i> , section 48, 133, 149A, 149B or 178	240.00
	(ii) an application made to the tribunal under the <i>Domestic Building Contracts Act 2000</i> , section 18(6)(b), 55(4), 60(3) or 84(2)(b) or (3)(b).	240.00

Schedule 2 (continued)

	\$
(iii) an application made to the tribunal under the <i>Manufactured Homes (Residential Parks) Act 2003</i> , section 22(4), 35(2), 38(1), 39(2), 50(2), 52(3), 53(5), 55(2), 70(2), 71(7), 72, 74(2), 82(2), 90(3), 94(4), 98(4) or 140	60.00
(iv) a building dispute under the <i>Queensland Building Services Authority Act 1991</i> , section 77(1)	240.00
(v) a retirement villages dispute under the <i>Retirement Villages Act 1999</i> , section 167	60.00
(vi) an application under the <i>Retirement Villages Act 1999</i> , section 157 to have a retirement village dispute referred to mediation	60.00
(c) to hear and decide an appeal under—	
(i) the <i>Body Corporate and Community Management Act 1997</i> , section 289	240.00
(ii) the <i>Disability Services Act 2006</i> , section 212(1) or 212(2)	60.00
(iii) the <i>Liquor Act 1992</i> , section 31(1)—	
(A) for an appellant who has a direct or indirect financial interest in licensed premises that may be affected by the outcome of the appeal	240.00
(B) for another appellant	60.00
(iv) the <i>Residential Services (Accreditation) Act 2002</i> , section 159(1)	240.00

Schedule 2 (continued)

Part 2 Miscellaneous fees

		\$
Inspection of register		
1	Inspecting the register kept under section 22(2)(a) of the Act—	
	(a) for each hour or part of an hour	12.50
	(b) maximum fee for a day	50.00
Certificate		
2	Supplying a certificate as to the correctness of a matter in the register under section 22(2)(c) of the Act—in addition to an amount under item 3	46.50
Copies		
3	Black and white copy of a record or information, other than a plan or drawing, filed in the registry, for each page—	
	(a) for less than 20 pages	1.50
	(b) for 20 to 50 pages	1.30
	(c) for more than 50 pages	1.00
4	Colour copy of a record or information, other than a plan or drawing, filed in the registry, for each page—	
	(a) A4 page	4.40
	(b) A3 page	4.70
5	For a copy of a plan or drawing, filed in the registry, for each page—	
	(a) A3 page	3.80
	(b) A2 page	4.80
	(c) A1 page	6.10
Attendance notice		
6	Issuing an attendance notice under section 77 of the Act	15.00

Schedule 2 (continued)

\$

Officer's attendance

- 7 For an officer of the tribunal to accompany a record or document at a place out of the tribunal building, for each day or part of a day the officer is necessarily absent from the building—in addition to the officer's reasonable travelling and other expenses 140.00

Schedule 3 Registry for other entities

section 9

- 1 The Racing Appeals Tribunal established under the *Racing Act 2002*, section 150
- 2 a misconduct tribunal established under the *Misconduct Tribunals Act 1997*, section 11
- 3 the Nursing Tribunal as continued under the *Nursing Act 1992*, section 84
- 4 a panel of referees convened under the *Fire and Rescue Service Act 1990*, section 104SC
- 5 the Veterinary Tribunal of Queensland constituted under the *Veterinary Surgeons Act 1936*, section 15A

Endnotes

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2 Date to which amendments incorporated

This is the reprint date mentioned in the Reprints Act 1992, section 5(c). Accordingly, this reprint includes all amendments that commenced operation on or before 26 June 2009. Future amendments of the Commercial and Consumer Tribunal Regulation 2003 may be made in accordance with this reprint under the Reprints Act 1992, section 49.

3 Key

Key to abbreviations in list of legislation and annotations

Key	Explanation	Key	Explanation
AIA	= Acts Interpretation Act 1954	(prev)	= previously
amd	= amended	proc	= proclamation
amdt	= amendment	prov	= provision
ch	= chapter	pt	= part
def	= definition	pubd	= published
div	= division	R[X]	= Reprint No.[X]
exp	= expires/expired	RA	= Reprints Act 1992
gaz	= gazette	reloc	= relocated
hdg	= heading	renum	= renumbered
ins	= inserted	rep	= repealed
lap	= lapsed	(retro)	= retrospectively
notfd	= notified	rv	= revised edition
num	= numbered	s	= section
o in c	= order in council	sch	= schedule
om	= omitted	sdiv	= subdivision
orig	= original	SIA	= Statutory Instruments Act 1992
p	= page	SIR	= Statutory Instruments Regulation 2002
para	= paragraph	SL	= subordinate legislation
prec	= preceding	sub	= substituted
pres	= present	unnum	= unnumbered
prev	= previous		

4 Table of reprints

Reprints are issued for both future and past effective dates. For the most up-to-date table of reprints, see the reprint with the latest effective date.

If a reprint number includes a letter of the alphabet, the reprint was released in unauthorised, electronic form only.

Reprint No.	Amendments included	Effective	Notes
1	none	1 July 2003	
1A	2003 SL No. 166	18 July 2003	
1B	2004 SL No. 103	1 July 2004	
1C	2004 SL No. 176	3 September 2004	
1D	2005 SL No. 135	1 July 2005	
1E	2005 SL No. 288	2 December 2005	R1E withdrawn, see R2
2	—	2 December 2005	
2A	2006 SL No. 162	1 July 2006	
2B	2007 SL No. 149	1 July 2007	
2C	2008 SL No. 266	1 September 2008	
2D	2009 Act No. 24	26 June 2009	

5 List of legislation

Commercial and Consumer Tribunal Regulation 2003 SL No. 144

made by the Governor in Council on 26 June 2003

notfd gaz 27 June 2003 pp 749–56

ss 1–2 commenced on date of notification

remaining provisions commenced 1 July 2003 (see s 2)

exp 1 September 2013 (see SIA s 54)

Note—The expiry date may have changed since this reprint was published. See the latest reprint of the SIR for any change.

amending legislation—

Commercial and Consumer Tribunal Amendment Regulation (No. 1) 2003 SL No. 166

notfd gaz 18 July 2003 pp 1016–17

commenced on date of notification

Tourism, Fair Trading and Wine Industry Development (Fees) Amendment Regulation (No. 1) 2004 SL No. 103

notfd gaz 25 June 2004 pp 573–81

ss 1–2 commenced on date of notification

remaining provisions commenced 1 July 2004 (see s 2)

Commercial and Consumer Tribunal and Other Legislation Amendment Regulation (No. 1) 2004 SL No. 176 pts 1–2

notfd gaz 3 September 2004 pp 99–100

commenced on date of notification

Tourism, Fair Trading and Wine Industry Development (Fees) Amendment Regulation (No. 1) 2005 SL No. 135

notfd gaz 24 June 2005 pp 639–45

ss 1–2 commenced on date of notification

remaining provisions commenced 1 July 2005 (see s 2)

Commercial and Consumer Tribunal Amendment Regulation (No. 1) 2005 SL No. 194

notfd gaz 12 August 2005 pp 1297–1303

commenced on date of notification (amdt could not be given effect)

Commercial and Consumer Tribunal Amendment Regulation (No. 2) 2005 SL No. 288

notfd gaz 2 December 2005 pp 1268–71

commenced on date of notification

Tourism, Fair Trading and Wine Industry Development (Fees) Amendment Regulation (No. 1) 2006 SL No. 162 ss 1–2, 3 sch

notfd gaz 30 June 2006 pp 1060–7

ss 1–2 commenced on date of notification

remaining provisions commenced 1 July 2006 (see s 2)

Tourism, Fair Trading and Wine Industry Development (Fees) Amendment Regulation (No. 1) 2007 SL No. 149 ss 1–3, sch

notfd gaz 29 June 2007 pp 1157–65

ss 1–2 commenced on date of notification

sch (to the extent it ins new Commercial and Consumer Tribunal Regulation 2003 sch 2 pt 1 item 2(b)(i)) commenced 1 July 2007 immediately after the commencement of the Body Corporate and Community Management and Other Legislation Amendment Act 2007 No. 11 (see s 2(1))

remaining provisions commenced 1 July 2007 (see s 2(2))

Justice and Other Legislation (Fees) Amendment Regulation (No. 1) 2008 SL No. 266

notfd gaz 22 August 2008 pp 2651–6

ss 1–2 commenced on date of notification

remaining provisions commenced 1 September 2008 (see s 2)

Queensland Civil and Administrative Tribunal (Jurisdiction Provisions) Amendment Act 2009 No. 24 ss 1–2, ch 9 pt 12

date of assent 26 June 2009

commenced on date of assent

6 List of annotations

Registry is registry for other entities**prov hdg** amd 2009 Act No. 24 s 1395(1)**s 9** amd 2009 Act No. 24 s 1395(2)**Matters for which summary decision may be made—Act, s 125****s 10A** ins 2003 SL No. 166 s 3

SCHEDULE 2—FEES

amd 2003 SL No. 166 s 4

sub 2004 SL No. 103 s 3 sch

amd 2004 SL No. 176 s 3

sub 2005 SL No.135 s 3 sch

amd 2005 SL No. 194 s 3 (amdt could not be given effect); 2005 SL No. 288 s
3

sub 2006 SL No. 162 s 3 sch; 2007 SL No. 149 s 3 sch; 2008 SL No. 266 s 3
sch

SCHEDULE 3—REGISTRY FOR OTHER ENTITIES

sch hdg amd 2009 Act No. 24 s 1396(1)

sch 3 amd 2009 Act No. 24 s 1396(2)