

## Creating excellence in Queensland legislation.

We are the frontline service provider for Queensland legislation, supporting government and democracy through legislative drafting and access to legislation.

### Our principles guide everything we do:

#### Leadership

We support democracy by acting with integrity, transparency and accountability. We are agile, flexible and responsive to the strategic imperatives of government. We provide objective and balanced advice in providing legislative drafting services.

#### Innovation

We have a whole-of-government perspective in providing legislative drafting services. We embrace new technologies and business models to ensure access to legislation and legislative information.

#### Diversity

We value diversity and inclusivity and celebrate their benefits. We consider the needs of all stakeholders in providing legislative drafting services and access to legislation.

#### Collaboration

We seek to understand our stakeholders, their expectations and aspirations. We embrace new ways of working with our stakeholders to engage effectively with them and respond to their needs. We value, respect and learn from each other and our stakeholders as we strive for mutual success.

#### Empowerment

We recognise the importance of our employees and value their contributions. We provide a family-friendly and flexible workplace that fosters mutual respect, inclusion and open communication. We ensure our people have the skills they need to do their jobs effectively.

#### Trust

We inspire trust in the system of government by demonstrating integrity, transparency and accountability.

We will work with all Queensland public sector agencies to draft legislation that supports the strategic direction of the Queensland government and delivers on the government's objectives for the community.

### *Our Future State: Advancing Queensland's Priorities.*

#### We will support responsive government by delivering:



Excellence in legislative drafting to support Government objectives

Queensland legislation and information about legislation that is readily accessible to the community

A collaborative high performing culture focused on organisational excellence

## OUR STRATEGIES

- Identify and adopt best practice in drafting Bills, amendments to Bills and subordinate legislation, having regard to fundamental legislative principles.
- Contribute to the drafting of national scheme legislation and the work of the Australasian Parliamentary Counsel's Committee.
- Efficiently use resources to deliver drafting and publishing services at an average cost per hour at or below the service delivery standard threshold.\*
- Identify and adopt best practice in providing access to Queensland legislation.
- Make up-to-date consolidations of Queensland legislation publicly available for each day of change.
- Identify and implement enhancements to the Queensland legislation website to improve accessibility and end user experience.
- Maintain open data arrangements for the release of Queensland legislation.
- Efficiently use resources to deliver drafting and publishing services at an average cost per hour at or below the service delivery standard threshold.\*
- Cultivate a high-performing integrated and innovative workforce.
- Cultivate a culture of continuous improvement where staff collaborate and contribute to solutions and implementation strategies from the Employee Opinion Survey.
- Nurture strategic relationships with clients, partnering entities and other stakeholders.

## OUR MEASURES OF SUCCESS

- Client satisfaction with drafting services.
- Legislative program delivered on time.
- Deliver the legislative program at an average cost per hour at or below the service delivery standard threshold.\*
- Client satisfaction with access to legislation.
- Consolidations published within 3 days of the commencement date.
- Deliver the legislative program at an average cost per hour at or below the service delivery standard threshold.\*
- Employee Opinion Survey results in areas of job empowerment, innovation, organisational leadership and agency engagement.
- Employee engagement in employee opinion survey and knowledge management initiatives.

## We need to manage risk

Competing expectations among clients and other stakeholders that have the potential to impact on OQPC's ability to deliver legislative drafting services and access to legislation.

Misaligned organisational capacity and capability that have the potential to impact on OQPC's ability to deliver legislative drafting services and access to legislation.

Cybersecurity threats that have the potential to impact on business continuity and service delivery.

And embrace opportunities to maximise benefits for Queenslanders



\*The *service delivery standard threshold* is the current target cost per hour to draft and publish Queensland legislation. The target cost is reviewed annually and published in the Service Delivery Statement.